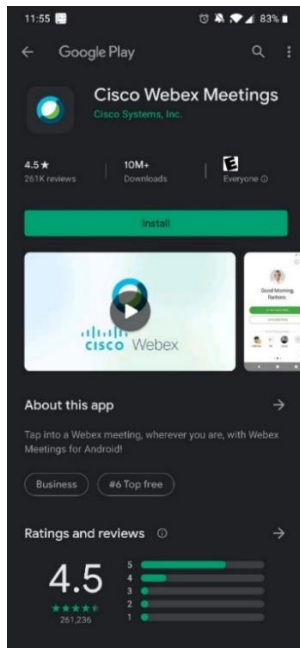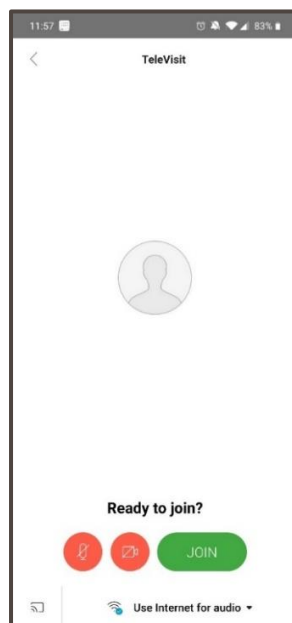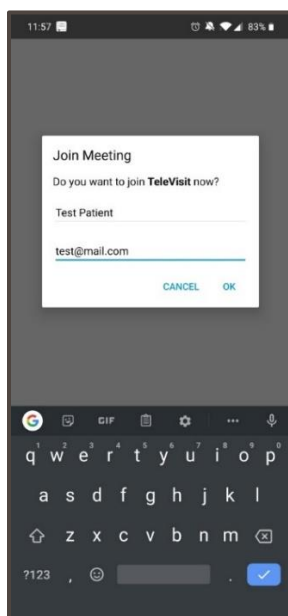# Patient Hotline Users Guide – WebEx via Android

Android Users Guide for WebEx

1. Download the Cisco WebEx Meetings app from the play store

2. Register your account using your full name and email address

3. When it is approximately 5 minutes before the time to start your telehealth appointment time, click **OK**, then click **Join**

4. You will receive a prompt from the app asking for access permissions to your Phone, Camera and Microphone.

   NOTE: If you accidently click DENY, you will have to go into Settings **>** Apps & Notifications **>** App Info **>** Webex Meet **>** Permissions and allow the application to access Phone, Camera and Microphone.

5. After enabling your access permissions, you will be connected to your Android WebEx call with your provider.