

Annual Impact Report





Delivering comprehensive, high-quality care across Denver and the Rocky Mountain region

HCA HealthONE, a part of HCA Healthcare, is one of the largest and most comprehensive healthcare systems in the Rocky Mountain region, with more than 170 care sites in the Denver-metro area. We offer services across the continuum of care to meet patients' total healthcare needs. HCA HealthONE includes seven acute care hospitals, a dedicated flagship pediatric hospital, a rehabilitation hospital, CareNow® urgent care clinics, a mental health campus, imaging and surgery centers, doctor practices, home and hospice care and HCA HealthONE AirLife which provides regional critical care air and ground transportation.



We employ more than 12,000 colleagues and are trusted with more than 1.5 million patient encounters annually. We have been named one of Premier's 15 Top Health Systems in the country five times (2020, 2021, 2023, 2024, 2025). Along with our parent company, HCA Healthcare, we have been named a World's Most Ethical Company 15 consecutive times by Ethisphere and a LinkedIn Top Company for two consecutive years.

Our acute care and pediatric hospitals feature advanced medical technologies and expertise across numerous specialties, including cardiology, oncology, orthopedics, neurosciences, women's health and transplant services. Our commitment to comprehensive care is further exemplified by specialized facilities such as Level I and Level II trauma centers, a certified burn and reconstruction center and the region's largest Level IV neonatal intensive care unit (NICU). HCA HealthONE AirLife extends its reach across a 10-state region, ensuring timely access to advanced care, even in remote areas.

Consistently ranked among the Denver Business Journal's list of top workplaces and top corporate philanthropists in the Denver-metro area, we contributed more than \$1 million through cash and in-kind donations last year alone, along with more than \$400 million in federal, state and local taxes.

Our hospitals:

- HCA HealthONE Aurora
- HCA HealthONE Centennial
- HCA HealthONE Mental Health & Wellness
- HCA HealthONE Mountain Ridge
- HCA HealthONE Presbyterian St. Luke's
- · HCA HealthONE Rocky Mountain Children's
- HCA HealthONE Rose
- HCA HealthONE Sky Ridge
- · HCA HealthONE Spalding Rehabilitation
- HCA HealthONE Swedish

Our integrated network of care





rehabilitation hospital



mental health and wellness center



18 surgery centers



100+
physician practices



20 imaging centers

HCA HealthONE by the numbers

2024 services



~1.6 million patient encounters



87,400+ patient admissions



329,100+ emergency room visits



86,800+ total surgeries



~11,530 babies delivered



18,000+ telemedicine encounters

Economic impact in our communities



\$1.18 billion in payroll and benefits



\$118.9 million
in charity and unreimbursed care



\$470.7 million federal, state and local taxes



\$234.3 million in capital investments

Caring for the community

In 2024, our colleagues exemplified our mission to care for and improve human life by making a significant impact in our communities through generous giving and volunteering efforts.



\$15.9 million

giving including community health improvements, community-building activities, cash and in-kind contributions, research and health professional education



\$1.18 million

colleague giving with
HCA Healthcare matching



7,062 colleague volunteer hours



297

charitable organizations supported through donations and volunteering



Awards and recognition

We deliver high-quality, compassionate care, earning consistent recognition as a leader in healthcare excellence.



PINC AI and Fortune 15 Top Health Systems

Premier's PINC AI and Fortune named our market the No. 4 large health system in the nation as part of their 15 Top Health Systems 2024 report. This is the fourth

time our health systems have been recognized in the 15 Top Health Systems.



PINC Al and Fortune 100 Top Hospitals

HCA HealthONE Rose, HCA HealthONE Sky Ridge, HCA HealthONE Swedish and HCA HealthONE Aurora were recognized on Premier's PINC AI and Fortune 100 Top

Hospitals list for 2024 as top teaching hospitals, all ranking in the top 10.



Healthgrades

HCA HealthONE Aurora, HCA HealthONE Rose, HCA HealthONE Sky Ridge and HCA HealthONE Swedish were named among Healthgrades' America's 100 Best Hospitals for 2024, placing them in the top

2% of hospitals nationwide for overall clinical performance.

In addition, HCA HealthONE Presbyterian St. Luke's was a 2024 Healthgrades Outstanding Patient Experience Award recipient, while HCA HealthONE Aurora, HCA HealthONE Sky Ridge and HCA HealthONE Swedish each received the 2024 Healthgrades Patient Safety Excellence Award.



American Heart Association

Five HCA HealthONE hospitals received the American Heart Association's Get With The Guidelines - Stroke and Mission: Lifeline achievement awards for demonstrating commitment to following up-to-date, research-based guidelines for the treatment

of heart disease and stroke, ultimately leading to more lives saved, shorter recovery times and fewer readmissions to the hospital.



Magnet designation

HCA HealthONE Aurora and HCA HealthONE Rose are designated as Magnet hospitals for nursing excellence by the American Nurses Credentialing

Center. Only 10% of U.S. hospitals achieve Magnet designation, the universally recognized gold standard in nursing care.



U.S. News & World Report Best Hospitals

HCA HealthONE Presbyterian St. Luke's, in partnership with the Colorado Blood Cancer Institute and HCA Healthcare

Sarah Cannon Cancer Network, was named the No. 1 hospital for cancer care in Colorado and No. 46 in the nation by U.S. News and World Report as part of their 2023-2024 Best Hospitals for Cancer Care program.

Additionally, HCA HealthONE Sky Ridge was named to the 2024 U.S. News Best Hospitals list, ranked as the No. 5 hospital in Colorado and was high performing in nine procedures and conditions.



PINC AI 50 Top Cardiovascular Hospitals

HCA HealthONE Aurora and HCA HealthONE Swedish were identified among the nation's 50 Top Cardiovascular Hospitals

according to PINC AI, a brand of Premier, Inc. and reported by Fortune.



Level 1 Children's Surgery Center verification

HCA HealthONE Rocky Mountain Children's at Presbyterian St. Luke's was verified as a Level 1 Children's Surgery Center by the American

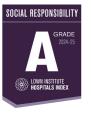
College of Surgeons Children's Surgery Verification Quality Improvement Program (ACS CSV). They were the first children's hospital in the global HCA Healthcare network to achieve this status.



Burn Center verification

HCA HealthONE Swedish's burn and reconstructive center is a comprehensive program providing burn and reconstructive care for adults and children. Verification by

the American Burn Association recognizes the high quality of care we provide to our patients from the time of injury through reconstruction and rehabilitation.



HCA HealthONE Mountain Ridge was recognized by the Lown Institute as one of the most socially responsible hospitals in America, receiving an "A" grade on the 2024-25 Lown Institute Hospitals Index.

Shaping a healthier tomorrow for our community

We actively support the local economy through strategic partnerships with nonprofits and investments in programs that foster well-being and equitable care, shaping a healthier tomorrow.

\$1.84 million HCA Healthcare Foundation grant to launch United for Healthy Starts

Through the HCA Healthcare Foundation's Healthier Tomorrow Fund, we granted \$1.84 million to Mile High United Way to launch United for Healthy Starts. This national collaboration, which also benefits United Way of Metropolitan Dallas, United Way Miami and United Way of Greater Nashville, aims to increase access to social, economic and education support services for families. The initiative seeks to improve family health outcomes through tailored home visitation and wraparound services, strengthening service delivery and innovation. HCA Healthcare and its foundation have a 30-year history of supporting United Way, with more than \$17 million in contributions to improve communities nationwide.

Supporting Denver Inner City Parish to combat food insecurity

Through the HCA Healthcare Foundation, we awarded a \$25,000 Health Equity Catalyst Grant to Denver Inner City Parish to address food insecurity. The grant, funded through the HCA Healthcare Foundation's Healthier Tomorrow Fund, supported the Parish's food pantry program, Greens-N-Grains healthy afterschool meal program, and Veggie Rx program, with a focus on healthy food access and nutrition education.

Partnering with AHA for healthier communities

We are partnering with the American Heart Association (AHA) to implement impactful community health programs that address critical needs. These initiatives, benefiting more than 42,000 people annually across 17 sites, focus on controlling blood pressure and improving nutrition security. Key efforts include self-measured blood pressure (SMBP) programs and evidence-based clinical care. In Denver, STRIDE Community Health Centers supported 7,987 hypertension patients, while Lifespan Local & Integrated Family Community Services expanded food access in underserved communities. As a national sponsor of Getting to the Heart of Stroke, we are committed to reducing health disparities and improving cardiovascular outcomes.

"Crush the Crisis" event tackles drug misuse

We collected 2,886 pounds of medication during HCA Healthcare's sixth annual "Crush the Crisis" prescription drug take back day. Top collecting facilities included HCA HealthONE Aurora (861 pounds), HCA HealthONE Sky Ridge (842 pounds), and HCA HealthONE Mountain Ridge (534 pounds). In 2024, HCA Healthcare collected a record 21,137 pounds, bringing the total since 2019 to over 88,600 pounds. In partnership with HCA Healthcare, we leverage data from millions of patient encounters to enhance care and reduce prescription drug misuse through initiatives like Enhanced Surgical Recovery (ESR) and Electronic Prescribing of Controlled Substances (EPCS).



HCA HealthONE food drive provides thousands of meals to Coloradans in need

In 2024, our hospitals joined forces for HCA Healthcare's annual Healthy Food for Healthier Tomorrows food drive, addressing food insecurity in Colorado. Our amazing colleagues donated 5,128 pounds of food to local food pantries. On top of that, volunteers at Food Bank of the Rockies packed pallets of food, providing over 82,000 meals to people in need.

HCA HealthONE Mountain Ridge's monthly food bank also made a huge impact, providing 137,310 pounds of food for 1,934 families and 6,143 individuals in need.

Our people

Our colleagues made a tangible difference in 2024 through their giving and volunteerism, embodying our commitment to caring for and improving human life in the communities we serve.



12,800+ colleagues



4,400+ registered nurses



~2,890 doctors

Unit of Distinction

Nine HCA HealthONE units received the 2024 HCA Healthcare Unit of Distinction (UOD) Award. Notably, HCA HealthONE Rocky Mountain Children's at Presbyterian St. Luke's pediatric intensive care unit (PICU) was recognized as the No. 1 Top Ranking Unit in HCA Healthcare for the second consecutive year. The UOD Awards, initiated in 2015 as part of HCA Healthcare's nursing strategy, honor units that excel in advocacy, leadership, consistent nursing practice, operations and leveraging scale to improve care. Units of Distinction represent the top 5% of HCA Healthcare units in specialized areas, while the top 6-10% receive honorable mention designations.

HCA HealthONE Rose's ICU and HCA HealthONE Sky Ridge's PICU received honorable mentions in critical care. In emergency services, HCA HealthONE Centennial's emergency department was a UOD Recipient, and HCA HealthONE Rose's emergency department received an honorable mention. HCA HealthONE Centennial's medical surgical unit was a UOD Recipient in the medical surgical/general category. HCA HealthONE Rocky Mountain Children's 5C neonatal ICU (NICU) received an honorable mention in the neonatal ICU category, while HCA HealthONE Sky Ridge's pediatrics received an honorable mention in pediatrics. Finally, HCA HealthONE Swedish's perinatal unit received an honorable mention in perinatal services.









HCA HealthONE brand launches, uniting care sites and enhancing patient experience

On Oct. 1, 2024, we officially became HCA HealthONE, signaling to patients that more than 170 care sites are united under a single system, backed by HCA Healthcare. The change aims to enhance the patient experience by making it easier to recognize the facilities and access services. While HCA HealthONE facilities have been a part of the HCA Healthcare family for years, the new name makes it easier to demonstrate how HCA HealthONE facilities are connected to each other.





HCA HealthONE and Galen College of Nursing join forces to open new campus

We've partnered with Galen College of Nursing to launch a brand-new campus in Aurora, Colorado. This collaboration aims to boost the number of nurses in the Denver metropolitan area. With a growing demand for healthcare professionals, this campus will help meet the needs of the community by providing top-notch nursing education. The new campus will offer a range of nursing programs, leveraging Galen's expertise in nursing education and our clinical resources. Students will have access to handson training and state-of-the-art facilities, ensuring they are well-prepared for their future careers.