



2025
Impact Report

HCA
Healthcare®

MISSION
HEALTH

**WE
SHOW
UP®**



 **Above all else,
we are committed
to the care and
improvement of
human life.**

Dream fulfilled

Linda Ogle of Swannanoa had a wish come true when she got to see her granddaughter walk down the aisle. Lovingly known as “Nan” by family, Linda had been fighting a brave battle with leukemia for six years, and her dream was to be at her granddaughter Cheney’s wedding, scheduled for April 26, 2025. However, when her condition took a turn for the worse, she was admitted to CarePartners Hospice Solace Center the month before.

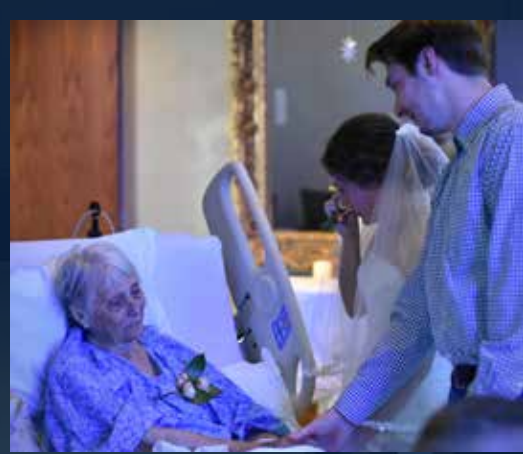
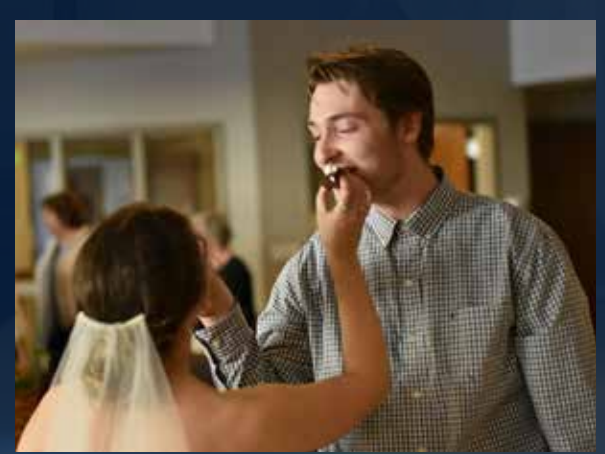
Along with adoring family members, our Hospice team pulled together a beautiful wedding event in a matter of hours. Gathering flower arrangements, cutting fresh blooms to create bouquets for both the bride and Nan, and supplying the dessert and sparkling apple juice in fluted glasses were all part of arranging this special moment. Colleagues became the official event photographers, and the volunteer guitarist even returned to Solace to perform during the wedding dress reveal.

On March 19, Cheney Ogle walked down the aisle at Solace in the dress her grandmother bought her when they went shopping together the prior summer. “I’ve been fighting this leukemia so hard, and I prayed and prayed I could live long enough to go to the wedding in April. I could see I wasn’t going to make it. I didn’t quite understand it, but that special day here cleared it all up. It was perfect,” said Linda.

Family and close friends who were at the event were truly grateful for the unforgettable gestures of love and kindness shown by the CarePartners team. “How could you go through a season we’re going through – so low – but have one of the best, blessed days of your life? It’s amazing,” said Linda’s son and father of the bride, Scott Ogle. “What they did goes beyond anything expected. They gave someone their dream, and, for that, we are eternally grateful. May God bless each and every one of those sweet souls.”

Contents

A message from our president	4	Delivering high quality care	13
Committed to our community	6	Our hospitals	14
Partnering with our caregivers	10	Service lines	22
Engaging our colleagues	12		



A message from our president

It was time for a comeback. As last year began, many of our communities were still working through the aftermath of Hurricane Helene. Even now, cleanup and repairs will continue in some areas for months and, in some cases, longer. At Mission Health, our calling and persistence endured—we led the charge to rally for our friends, neighbors and each other.

For a 10th consecutive year, Mission Hospital was named one of America's 50 Best Hospitals for 2025 by Healthgrades, placing Mission Hospital in the top 1% of hospitals nationwide for overall clinical performance across the most common conditions and procedures. Mission was the only hospital in North Carolina to make America's 50 Best Hospitals list.

Always looking forward, Mission Health opened the HCA Healthcare Center for Clinical Advancement — a leading-edge facility designed to enhance clinical training, the first of its kind in the region. With an investment of \$5 million, this 14,000-square-foot center is equipped with the latest high-fidelity simulators, immersive hospital-grade simulation rooms and advanced classroom technology.

By year's end, Mission Hospital was also verified by the American College of Surgeons (ACS) as a Level 1 Trauma Center, the highest recognition for trauma services in the United States.

Mission became the only Level I trauma center to serve Western North Carolina, solidifying its role as the region's most advanced option for emergency and critical care.

In true form, our impact reached beyond our doors and, last year, provided opportunities to revive surrounding areas and restore hope

through meaningful projects. In the summer, we partnered with the City of Asheville to open a temporary dog park in Riverbend Park, offering a much-needed solution for the city's canine residents when Helene's floodwaters severely damaged and closed popular public dog parks.

Our colleagues tackled harmful food insecurity by collecting more than 11,000 pounds of shelf-stable food. Moreover, 50,000 pounds of rescued food from Mission cafeterias was donated to Food Connection and more than \$97,000 donated to local food partners. Mission Hospital hosted a mobile food market and discussion panel in the effort to eliminate food shortages within our reach.

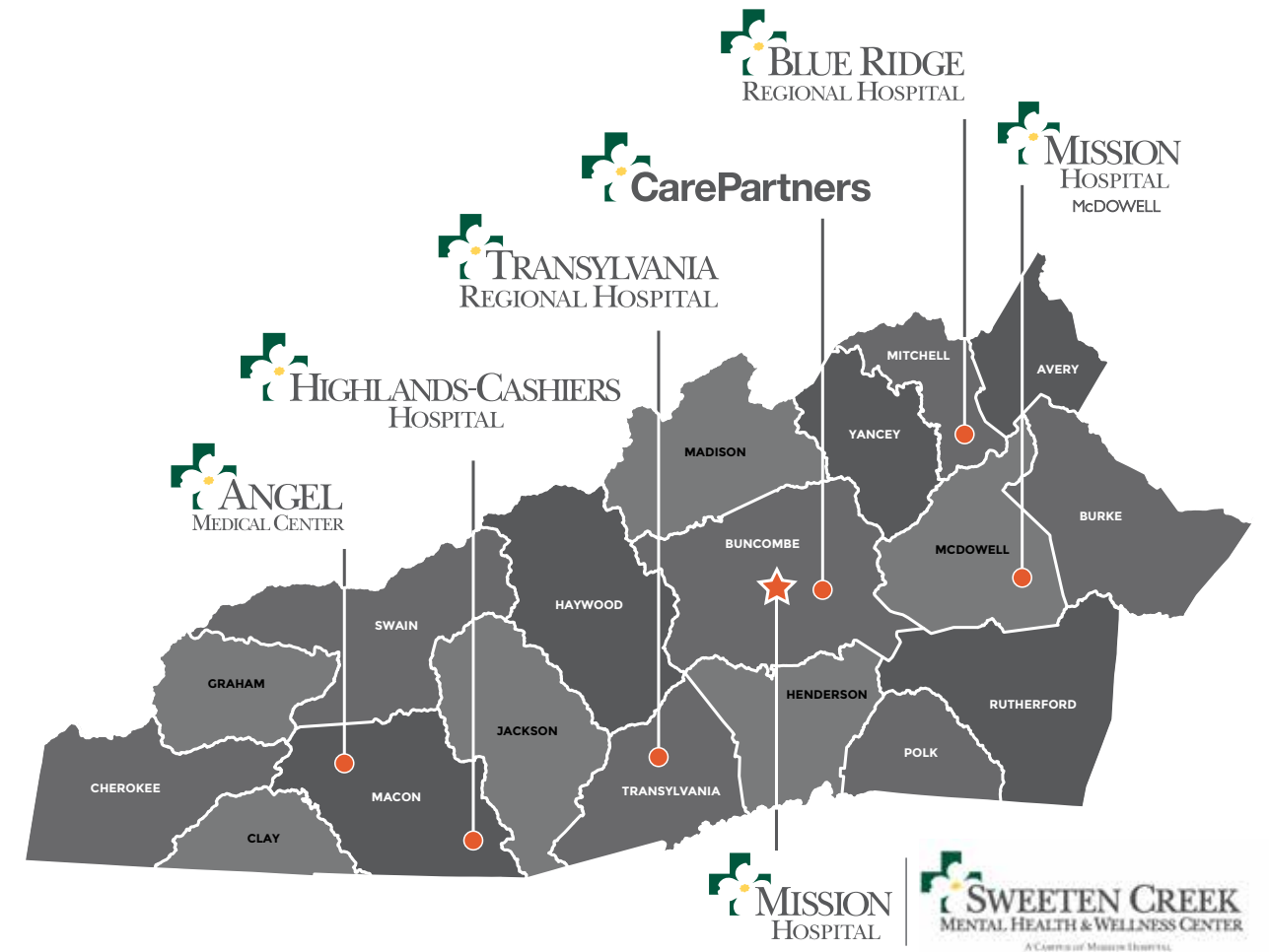
Together, Mission Health colleagues volunteered more than 10,500 hours supporting 356 organizations. Through the HCA Healthcare donation matching program, colleagues contributed more than \$500,000 in charitable giving and company match.

I'm always proud to present our accomplishments, innovation and advances each year — and even more proud of the people behind it. Mission Health caregivers bring skill, compassion and steady commitment to their work every day, and they carry that same spirit into the communities where they live and serve. Our people are caregivers in every sense of the word.

On behalf of our entire Mission Health team, it has been both a privilege and a joy to serve our neighbors throughout Western North Carolina.



Greg Lowe
President
Mission Health



Mission Health

Based in Asheville, North Carolina, Mission Health operates 1,219 licensed beds across six acute care hospitals and one inpatient rehabilitation hospital; numerous care access points; CarePartners, a post-acute care provider; and the region's only dedicated ACS Verified Level I Trauma Center. As the largest employer in the region, Mission Health is committed to improving the health and wellness of the people of Western North Carolina.

In this year's annual Impact Report, we are pleased to share highlights of the meaningful difference we made for the people we're honored to serve and the partners we work alongside.



Committed to our community

We are committed to being a strong, reliable presence in the communities we serve — not only through the care we deliver, but also through partnerships and investments that support long-term well-being. Through volunteer service, charitable giving and strategic collaborations, we're proud to help strengthen Western North Carolina and support the community we're honored to call home.

Volunteerism

In 2025, Mission Health colleagues came together or individually supported our community partners such as ABCCM, MANNA FoodBank, the Asheville Humane Society, and more. We held a record regionwide food drive, getting **11,000+ pounds** of shelf-stable food to our local pantries. We collectively contributed **900+** units of blood to The Blood Connection, impacting **2,700+ lives** and helping to meet a community need that, as healthcare workers, we deeply understand.



Economic impact in our communities

\$938.5M+
PAYROLL AND BENEFITS

\$314M+
FINANCIAL ASSISTANCE TO PATIENTS

\$161M+
STATE TAXES PAID

\$78.5M+
CAPITAL INVESTMENT

\$895M+
IN CAPITAL INVESTMENTS SINCE 2019



Giving & volunteering in our communities

 **750K+**
IN CHARITABLE DONATIONS

 **518K+**
IN COLLEAGUE GIVING & HCA HEALTHCARE MATCHES

 **10.5K+**
COLLEAGUE VOLUNTEER HOURS SERVED

 **356**
ORGANIZATIONS SUPPORTED THROUGH VOLUNTEERISM



Social impact investments

More than **\$750K** in program contributions and fundraising support reached over **100 community organizations**, including a \$75,000 investment to help operate the critical Code Purple shelters that expand their capacity in cold weather to keep people safe from freezing temperatures. Additionally, the HCA Healthcare Foundation made **\$75,000 in philanthropic gifts** to local organizations serving children and families, including the YMCA of WNC, YWCA of Asheville and our regional diaper bank, Babies Need Bottoms.



Leadership and collaboration

As an anchor institution in Western North Carolina, we take our responsibility seriously to champion solutions and innovations that make all our tomorrows healthier. Through board service, leadership engagement and operational partnerships, we are part of an active community that cares about a thriving economy, access to basic needs and an educated workforce for the future.

A year of recovery

Thanks to the incredible diligence of HCA Healthcare alongside our state, federal and local partners, Mission Health was able to remain open to serve patients throughout the tragedy of Hurricane Helene in late 2024. Asheville and Western North Carolina continue to face recovery, however, and 2025 was a year of restoration and rebuilding. Through partnerships, we helped address increased community needs such as access to healthy food, donating **54,700 pounds** of rescued food from multiple campuses to our partners at Food Connection and hosting our first YMCA of WNC Mobile Market at our central Mission Hospital location.

We celebrated important milestones of our community comeback and honored the one-year anniversary of Hurricane Helene with reverence and remembrance for those who were lost.

Aligning with City of Asheville Parks and Recreation to open a temporary dog park was a tangible way to recognize that so many people depended on our river corridor parks for fitness, leisure, mental health and family play—those times of thriving, not just surviving. Creating opportunities for community and wellness is an essential component of our mission to care for and improve human lives.





Partnering with our caregivers

Magnet redesignation



Mission Hospital has once again achieved Magnet® Recognition, a prestigious designation that reflects nursing professionalism, teamwork and the highest standards in patient care. Awarded by the American Nurses Credentialing Center’s (ANCC) Magnet Recognition Program®, this honor distinguishes organizations that meet rigorous standards for nursing excellence. Mission Hospital remains part of an elite group—fewer than 10 percent of hospitals in the United States have earned Magnet Recognition. Mission Hospital also holds the distinction of being the only Magnet-recognized hospital in Western North Carolina.

Physician spotlight: Dr. John Whitfield



When John Whitfield, MD, began medical school, he wasn’t certain which specialty he would pursue. With an early interest in dissection, he gravitated toward the surgical space and ultimately chose colorectal surgery. The field offers a balance of complex cases, allowing him to treat a wide range of benign to malignant conditions while making a meaningful impact on patients’ lives.

Though bowel function can be a sensitive topic, Dr. Whitfield approaches it with openness and compassion, helping patients feel comfortable discussing their concerns. Restoring normal function – and treating colorectal cancer – can be truly life-changing. He credits the efficiency of scheduling services and the collaborative approach within the Mission Health system, including partnerships like Hope Women’s Center, for enabling timely, comprehensive care, even in the most complex cases. Dr. Whitfield values involving patients in their care, ensuring they understand their options and feel empowered in decision-making.

Outside the operating room, Dr. Whitfield is active in the community as a champion and fundraiser for the Colon Cancer Coalition’s annual Get Your Rear in Gear event, furthering awareness and support for those affected by colorectal cancer.



Graduate medical education

Mission Health offers a rigorous graduate medical education (GME) program aimed at providing learners with a superior educational opportunity. By partnering with Mountain Area Health Education Center (MAHEC), we remain committed to the care and improvement of human life in Western North Carolina. In 2025, we continued at the forefront of training the next generation of clinicians by helping to facilitate and host **227 residents and fellows**. In addition to the medical programs listed below, we also support Dental, Oral Maxillofacial Surgery and Pharmacy residents.

At the end of 2025, HCA Healthcare’s GME network was comprised of **379 approved programs** with over **5,800 resident fellows**.

Residency programs

- Family Medicine
- General Surgery
- Internal Medicine
- OB/GYN
- Psychiatry
- Transitional Year

Fellowship programs

- Addiction Medicine
- Addiction Psychiatry
- Child and Adolescent Psychiatry
- Maternal Fetal Medicine
- Sports Medicine
- Surgical Critical Care



Engaging our colleagues

Whether it's Hospital Week, Breast Cancer Awareness Month or any day of the year, we value a sense of family and support among our colleagues that makes Mission Health a place of comfort and care. HCA Healthcare Colleague Networks build connections, belonging and shared learning across our organization through cultural awareness events, educational sessions, and leadership development. Meanwhile the HCA Healthcare Hope Fund is a for-colleagues-by-colleagues philanthropy that makes financial assistance available to employees in times of personal crisis. **69** Mission Health colleagues received Hope Fund assistance in 2025, thanks to the **more than \$11.6M** raised by HCA Healthcare colleagues from Western North Carolina and across the country.

Recruitment campaign



We also realize that our own colleagues are our best recruiters, helping us bring in applicants that they want as co-workers, applicants they believe share our values. Employees can earn significant referral bonuses for each employee they refer who joins Mission Health.

Recruitment is a cornerstone at Mission Health. Without a constant flow of incoming talent, we would be unable to meet the care needs of our region. We routinely launch hiring campaigns to reinforce our teams with top-tier candidates and ensure we can continue delivering high-quality care to the community. By the end of 2025, Mission Health held or participated in more than 155 on-site and virtual recruitment events across the region.

In the fall of 2025, we aimed to bring in 200 new hires in 100 days – including 100 RNs and 100 additional professionals across specialties such as Imaging, Pharmacy, Physical and Occupational Therapy, Respiratory Therapy, Phlebotomy, Environmental Services, and more. More than 200 offers of employment were accepted in just 65 days – more than 120 Registered Nurses, 65% coming from within Western North Carolina, which strengthens the long-term connection to the local communities served.



Delivering high quality care

At Mission Hospital, protecting our patients from harm remains the top priority. When it comes to patient safety, there is zero compromise – every person on our team takes this responsibility seriously and personally. With or without recognition, our standards are superior. We are proud to be awarded the designations below for 2025.



For the 10th consecutive year, Mission Hospital was named one of America's 50 Best Hospitals for 2025, according to new research released by Healthgrades, the leading marketplace connecting doctors and patients. This achievement puts Mission Hospital in the top 1% of hospitals nationwide for overall clinical performance across the most common conditions and procedures. Mission was the only hospital in North Carolina to make America's 50 Best Hospitals list.

In addition to being one of the 50 Best Hospitals, Healthgrades also recognized Mission Hospital in the following areas for 2025:

- 1st in the State for Cardiology
- 1st in the State for Critical Care
- 1st in the State for Gastrointestinal Care
- 1st in the State for Gastrointestinal Surgery
- 1st in the State for Gastrointestinal Medicine
- 1st in the State for Stroke Care



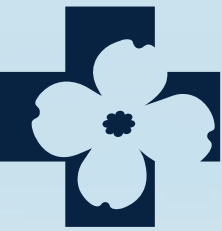
Mission Hospital earned the top ranking in Business North Carolina's annual list of North Carolina's Best Hospitals, tying at No. 1 with Duke University Hospital and WakeMed Raleigh. This prestigious recognition underscores Mission Hospital's continued commitment to excellence in patient care and clinical outcomes. Business North Carolina's rankings are based on more than 25 healthcare metrics, heavily informed by data from the U.S. Centers for Medicare & Medicaid Services.

The report includes patient-satisfaction surveys, infections, readmissions and mortality rates for common procedures. Other data includes safety report cards by nonprofit groups, distinction awards from insurer Blue Cross and Blue Shield of North Carolina and national performance ratings from U.S. News & World Report.

Named one of U.S. News & World Report's 2025-2026 Best Hospitals and the only WNC hospital on the list, Mission Hospital was recognized for its continued commitment to high-quality, compassionate care in Western North Carolina and among the top 10 hospitals in the State, reinforcing its role as a leader in patient centered care for the region.

"Our outstanding team at Mission Hospital continues to raise the bar in providing exceptional care to our patients. This commitment is evidenced by our recognition as one of America's 50 Best Hospitals for the last 10 years in a row, and we could not be more honored to share our service with the Western North Carolina community."

- Greg Lowe, President and Chief Executive Officer, Mission Health



Our hospitals



Angel Medical Center

124 One Center Court
Franklin, NC 28734
828-524-8411



Photo by © Attic Fire Photography

Angel Medical Center is a full-service, critical access hospital operating 25 beds serving Macon and the surrounding counties. As part of Mission Health, Mission My Care Now – Angel and CarePartners Hospice & Palliative Care are also available for the community. Angel Medical Center has been named an Acute Stroke Ready hospital by the Joint Commission and American Heart Association/American Stroke Association. The hospital also includes a full-service ER with 17 beds.

Services and treatments

- Acute Medicine Service (Med/Surgical/ICU)
- Anesthesiology
- Bone Density
- Cardiac Calcium Scoring
- Cardiac Rehabilitation
- Cardiology
- CT/CT Angiography
- CT Coronary Scans
- Diabetes and Nutrition
- Echocardiography
- Emergency Services
- Family Practice
- Gastroenterology
- General Surgery
- Infusion/Transfusion Therapy
- Joint Commission Accredited Stroke Program
- Laboratory
- Mammography/Breast Health
- MRI/MRA
- Neurology
- Nuclear Medicine
- Orthopedic Surgery
- Pathology
- Physical, Speech and Occupational Therapy
- Pulmonary Function Tests
- Radiology (Imaging)
- Respiratory Therapy
- Stress Testing
- Surgical Services
- Telemedicine
- Ultrasound
- Vascular Ultrasound
- Wound Care



Angel Medical Center collected more than 1,000 cans of food and was named the winner of the 2025 HCA Healthcare Healthy Food for Healthier Tomorrows can sculpture contest. As the winner, the hospital presented a \$15,000 donation from HCA Healthcare to the Macon County Care Network to help support their mission of providing food and other assistance to those community members in need.

Leadership



Clint Kendall, FACHE, MBA,
MSN, BSN, RN
Chief Executive Officer

Blue Ridge Regional Hospital

125 Hospital Drive
Spruce Pine, NC 28777
828-765-4201



Blue Ridge Regional Hospital has been serving Spruce Pine and the surrounding North Carolina mountain communities of Mitchell, Avery and Yancey counties since 1955. Blue Ridge Regional Hospital is a critical access hospital and operates 25 beds. The hospital also includes a sophisticated full-service emergency department with 12 beds.

Blue Ridge Regional Hospital has access to the Mountain Area Medical Airlift (MAMA) service, which provides critical care air transport to Mission Hospital in Asheville, North Carolina, 24 hours a day.



Blue Ridge Regional Hospital celebrated 70 years of service in 2025. The hospital honored its 1955 opening with a community celebration featuring a vintage photo booth and a time capsule. Residents shared messages and predictions to be opened in 2055. While the event honored the hospital's first 70 years, the capsule serves as a bridge to 100 years of dedicated service to the region.

Services and treatments

- Acute Medicine Services
- Blue Ridge Fitness Center
- Blue Ridge Rehabilitation Center
- Cardiac/Pulmonary Rehabilitation
- Cardiology
- Emergency Services
- Gastroenterology
- General Surgery
- Hospitalist Services
- Imaging Services
- Infusion Center
- Laboratory
- Mission My Care Now – Spruce Pine
- Ophthalmology
- Orthopedics
- Pharmacy
- Podiatry
- Primary Care
- Social Services
- Sports Medicine
- Surgical Services
- Swing Bed Program
- Urology
- Virtual Care Clinic
- Women's Care
- Women's Imaging with 3D Mammography
- Wound Care

Leadership



Tonia Hale, DNP, MA, RN
Chief Executive Officer

CarePartners

68 Sweeten Creek Road
Asheville, NC 28803
828-277-4800



CarePartners Health Services is located in Asheville, North Carolina, and has been providing compassionate care for the people of Western North Carolina since 1996.

CarePartners brings together a variety of key services to offer patients a full continuum of post-acute care, or care after a serious illness or injury – and is dedicated to helping people live full and productive lives, despite disability or issues related to aging.

Services and treatments

- Inpatient Rehabilitation – Provides intense, daily treatment and physician services in our 80-bed hospital for people who need 24-hour help while recovering from surgery or conditions such as strokes.
- Outpatient Rehabilitation – Allows patients to stay at home during their recovery and receive therapy on their schedule.
- Home Health – Offering home health care, private duty nursing and companion services throughout WNC.
- Program of All-inclusive Care for the Elderly (PACE) - A unique service for recipients aged 55 years old or older who need support to remain safely at home and continue living independently.
- Hospice and Palliative Care – Hospice provides physical, emotional and spiritual support for families managing a terminal condition. Palliative Care focuses on improving quality of life by addressing emotional and practical needs no matter the timeline of a care journey.
- Orthotics and Prosthetics – For those who have a condition that resulted in limb loss or debilitating function, CarePartners helps find solutions that are comfortable, easy to use and lifestyle-friendly.

Leadership



Jeff Brown
Chief Executive Officer



In March, CarePartners PACE celebrated 10 years of empowering older adults to live safely and independently at home. The anniversary highlighted not only a decade of impact serving seniors across Buncombe, Henderson and Transylvania counties, but also the extraordinary dedication of the CarePartners team and the essential role PACE plays in the region's continuum of care.

Highlands-Cashiers Hospital

190 Hospital Drive
Highlands, NC 28741
828-526-1200



Highlands-Cashiers Hospital is a 24-bed critical access hospital serving Macon, Jackson and the surrounding counties. The hospital offers seven beds for 24/7 emergency care, acute inpatient care, outpatient surgical services and rehabilitation, as well as long-term, skilled nursing care through the 80-bed Eckerd Living Center.

Eckerd Living Center offers an interdisciplinary team including nursing; occupational, speech and physical therapy; wound care; dietitians; activities and social services specializing in short- or long-term rehabilitation to maintain or improve your loved one's physical abilities.



Highlands-Cashiers Hospital hosted a ribbon cutting in September to celebrate the completion of a \$5 million capital investment adding a new CT scanner, MRI scanner, expanded therapy gym and new phlebotomy area – all designed to improve access to high-quality, compassionate care for patients across the Plateau. The improvements were part of a larger \$17 million investment by HCA Healthcare in Highlands-Cashiers Hospital.

Services and treatments

- Acute Medicine Services
- Acute Stroke Ready Hospital
- Clinical Laboratory with Blood Bank
- CT/CT Angiography
- Echocardiography
- Emergency Services
- Endoscopy/Colonoscopy
- Family Practice
- Hospice Care
- Inpatient Services/Acute Care
- 3D Mammography
- MRI/MRA
- Nursing Home Services/Skilled Nursing and Long-term care
- Outpatient Nursing Services including Infusion, Transfusion, Allergy and Wound Care
- Orthopedics
- Physical, Occupational and Speech Therapy
- Radiology (Imaging) Bone Density
- Rehabilitation Services/Cardiac Rehab
- Stress Testing
- Surgical Services, including General, Orthopedic and Plastics
- Telemedicine
- Swing Bed Program
- Vascular Ultrasound

Leadership



Tom Neal, RN, MBA, MHA
Chief Executive Officer

Mission Hospital McDowell

430 Rankin Drive
Marion, NC 28752
828-659-5000



Mission Hospital McDowell is located in Marion, North Carolina, and has been serving Marion and the surrounding North Carolina mountain communities of McDowell County since 1908.

Mission Hospital McDowell is licensed for 65 beds. Recognized with a CMS 5-star rating for overall hospital quality, the hospital also includes a full-service emergency department with 15 state-of-the-art exam rooms.



Following the destruction caused by Hurricane Helene, Mission Pediatrics - McDowell celebrated its grand reopening in summer 2025. Families were welcomed back to the beautifully renovated, state-of-the-art facility with a community celebration featuring snow cones and face painting. This milestone reinforces Mission Hospital McDowell's commitment to providing exceptional pediatric care to the McDowell community.

Services and treatments

- Acute Medicine Services
- Cardiology
- Cardiac/Pulmonary Rehabilitation
- Cardiac Testing:
 - TEE, ECHO, Stress Test and Nuclear Medicine
- Critical Care
- Emergency Services
- Gastrointestinal
- General Surgery
- Imaging Services:
 - CT, MRI, Ultrasound, 3D Mammography, Contrast Enhanced Mammography, Nuclear Medicine
- Infusion Center
- Laboratory Services
- Maternity and OB/GYN Services
- Mission My Care Now – McDowell
- Occupational Medicine
- Orthopedic Care
- Pediatric Care
- Pharmacy
- Primary Care
- Rehabilitation Services
- Sleep Center
- Sports Medicine
- Surgical Services
- Urology Services
- Virtual Care Clinic
- Women's Care
- Wound Care

Leadership



Lee Higginbotham
Chief Executive Officer

Mission Hospital

509 Biltmore Avenue
Asheville, NC 28801
828-213-1111



Mission Health's flagship hospital, Mission Hospital, is located in Asheville and has been serving Western North Carolina since 1885. The hospital is licensed for 853 beds with 94 ER beds and includes the region's only ACS-verified Level 1 Trauma Center, NICU and children's hospital. Mission Hospital is Western North Carolina's only Comprehensive Stroke Center, providing patients with the most advanced care for stroke. Sweeten Creek Mental Health & Wellness Center, a freestanding behavioral health campus, provides 120 inpatient beds and outpatient services for youth to seniors.

Services and treatments

- Behavioral Health
- Burn Care
- Cardiac Services
- Critical Care Medicine
- Diabetes and Education Center
- Emergency and Pediatric ER
- Genetics
- General Medicine Services
- Imaging and Diagnostics Services
- Maternity/OB/GYN Services
- Neonatal Intensive Care Unit (NICU)
- Neurology
- Oncology Services and Radiation Therapy
- Orthopedics and Spine Care
- Pediatric Services
- Pediatric Specialty Outpatient Clinics
- Sleep Center
- Sports Medicine
- Surgical Services
- Trauma Services
- Virtual Care Clinic
- Weight Management
- Wound Care and Hyperbaric Therapy

Leadership



Greg Lowe
Chief Executive Officer



In September, Mission Hospital celebrated the 10th anniversary of its Left Ventricular Assist Device (LVAD) program. This is a major milestone that highlights a decade of advanced heart care, innovation and the implantation of 155 LVADs, offering life-saving treatment to patients with end-stage heart failure who may otherwise have limited options. The wife of one patient shared, "You've given us more than hope; you've given us a future."

Transylvania Regional Hospital

260 Hospital Drive
Brevard, NC 28712
828-884-9111



Transylvania Regional Hospital is a full-service, critical access hospital operating 25 beds, including 12 ER rooms, serving Transylvania and the surrounding counties. The hospital also operates a Transitional Care Unit, including 10 short term skilled beds. Transylvania Regional Hospital is fully accredited by The Joint Commission and is a six-time recipient of the Top 20 Critical Access Award. Formed in 1933 with the mission to serve the healthcare needs of this community, Transylvania Regional Hospital remains committed to providing state-of-the-art healthcare delivered with personal attention.

Services and treatments

- Acute Medicine Services
- Cardiac/Pulmonary Rehabilitation
- Critical Care/Intermediate Care
- Diabetes Prevention/Management
- Emergency Services
- Endoscopy
- Infusion Services
- 3D Mammography/ABUS
- Physical, Occupational and Speech Therapy
- Orthopedics and Sports Medicine
- Outpatient Adult Behavioral Health
- Pain Management
- Radiology
- Sleep Lab
- Surgical Services
- Transitional Care Unit (Skilled Nursing Facility)
- Women's Care
- Wound Care/Ostomy and Convenience

Leadership



Michele Pilon,
MS, BSN, RN, NE-BC
Chief Executive Officer



Transylvania Regional Hospital underscored its commitment to community health in 2025 by presenting a \$10,000 HCA Healthcare donation to Transylvania Habitat for Humanity, supporting the organization's mission to expand access to safe, affordable housing for families across Transylvania County. TRH's hospital team members also regularly volunteer on Habitat build sites and one of the hospital's leaders serves on the organization's board, strengthening a partnership rooted in service and shared purpose.

Service lines

For more than 140 years, Mission Health has been committed to improving lives through a compassionate, patient-focused approach to meet the needs of families in Western North Carolina.

Cardiac

As one of America's leading heart programs, Mission Hospital provides a wide range of specialized programs from WNC's only open heart, electrophysiology and structural heart program to the largest cath lab in the region. Our care teams specialize in the most advanced treatments including heart attack care, heart failure, cardiac rehabilitation, ECMO, cardiovascular surgery, interventional cardiology and pediatric heart care.

Neurosciences

Mission Hospital is the only Joint Commission-certified Comprehensive Stroke Center in WNC and hosts the dedicated Neuroscience Unit and Stroke Center including neuroscience ICU, medical-surgical floor and epilepsy monitoring unit. Other Mission Health hospitals are certified as Acute Stroke Ready or are stroke treatment capable. Telestroke capability with 24-hour access to acute stroke experts is available via a two-way live video and audio consultation with image sharing technology.

Surgery

Mission Hospital is proud to perform the most general surgeries in WNC as well as serving as the busiest minimally invasive robotic surgery program in the Carolinas. This destination center for complex surgeries ranked #1 in the State for Gastrointestinal Surgery and was recognized as one of America's 50 Best in Surgical Care from Healthgrades in 2025. Mission has been triple-certified as a Comprehensive Center for Metabolic and Bariatric Surgery for both adults and adolescents with obesity medicine qualifications by MBSAQIP.



Cancer

Mission Health partners with the HCA Healthcare Sarah Cannon Cancer Network of globally recognized oncology scientists, physicians and nurse navigators to provide comprehensive, compassionate care from diagnosis to treatment to survivorship. Specialized oncologic surgeons treat gynecological, colorectal, breast, head and neck, plus hepatobiliary-pancreatic cancers. Our multidisciplinary care team also includes accredited radiation oncologists, nutritionists, social workers, genetic and financial counselors, rehab specialists and more. Multiple imaging locations support cancer screenings and treatments including radiation oncology, mammography, PET/CT, bone density, CT, MRI plus ION Robotics for lung cancer diagnosis and staging.

Orthopedics

Mission Hospital performs more orthopedic surgeries than any other hospital in WNC and offers the region's only orthopedic trauma service. Our team uses the latest in robotic technology for knee, hip and spine surgery. This experience and expertise have placed Mission among the top 5% in the nation for Outpatient Joint Replacement and 100 Best Orthopedic Surgery programs in America. In addition to comprehensive ortho care within the health system, Mission Sports Medicine works in partnership with local schools and UNC Asheville.

Maternity

In 2025, more than 4,600 babies were born at Mission Hospital and Mission Hospital McDowell. Should it be needed, our infant critical care transport team serves WNC and beyond. Mission provides a Maternal Fetal Medicine unit, teleMFM, and perinatal nurse navigators for high-risk moms and are home to WNC's only level III neonatal ICU (NICU) and teleNICU program. More than 850 babies are provided around-the-clock care each year if ill or born prematurely. The NICU is also equipped with cameras allowing 24/7 live-streaming access for parents and loved ones.



Pediatrics

Mission Hospital's Pediatric ER and Mission Children's Hospital, the region's only, are dedicated to and designed specifically for children – with a dedicated pediatric ICU, inpatient unit, and access to pediatric specialists including gastroenterology, general surgery, neurology, orthopedics and oncology. Our Child Life program reduces stress of medical experiences for pediatric patients, and the Family Support Network of WNC supports families with premature infants or children with developmental disabilities, behavioral disorders or chronic illness.



ACS-Verified Level 1 Trauma

In the fall of 2025, we proudly celebrated a defining milestone: achieving American College of Surgeons (ACS) verification as a Level I Trauma Center. This accomplishment reflected years of dedication, collaboration and unwavering commitment to delivering the highest standard of trauma care to our community. We recognize the countless hours spent strengthening processes, expanding education and ensuring 24/7 readiness across multiple specialties. This verification affirms not only our clinical excellence but also our commitment to advancing trauma care, outreach and research for years to come.



Follow us for more stories and news!



@MissionHealthNC