



2022

Community Impact Report



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Data used in this report is from 1/1/2021-12/31/2021.

Left: Jannine Ravelli (left) and Jennifer Stallbaumer (right), OR scrub techs, Research Medical Center

A message from our president

It is my honor to present this 2022 HCA Midwest Health Community Impact Report, which showcases the profound impact our healthcare system has on the Greater Kansas City region. Every day, our team of nearly 10,000 colleagues show up to our hospitals, physician offices, urgent cares, surgery centers and other sites of care to create healthier tomorrows for those we serve. We've built a unique culture in which we care for each other and our patients like family, a practice rooted in our organization's values – a commitment to always demonstrating integrity, compassion, respect and excellence.

The clinical outcomes and patient experience delivered by our physicians, nurses and other staff are second to none, shown in part by our hospitals earning some of the region's highest marks in the most recent Leapfrog Patient Safety rankings.

And while we're proud to be the region's leading healthcare provider – with nearly 600,000 patient encounters last year alone – we're also proud to serve as one of the area's largest employers. We're dedicated to making the economies of the communities we serve stronger, as illustrated by our \$1.3 billion economic impact in 2021. Whether it's through \$916 million in payroll and benefits provided to colleagues, nearly \$197 million in taxes paid – supporting the improvement of schools, roads and infrastructure – \$117 million in capital investments in technology and facilities,



\$113.1 million in charity and uncompensated care provided or nearly \$342,000 in charitable contributions, we believe there are many ways to champion health.

As the new president of HCA Midwest Health, I'm excited to be part of this team that is driven by our mission: *Above all else, we are committed to the care and improvement of human life.* Throughout these pages, you'll see examples of our colleagues giving back and going above and beyond to care for others. There's a special responsibility that comes with being the region's largest healthcare provider, and we continually invest in our people, our facilities and technology to ensure our positive impact endures and – perhaps most importantly – that we are fulfilling our goal of being the premier healthcare destination for all we serve.

A handwritten signature in black ink, appearing to read 'K Zimmerman'.

Keith V. Zimmerman, FACHE
President, HCA Midwest Health

Defining who we are

As Kansas City's leading healthcare provider, HCA Midwest Health is proud of our unwavering commitment to delivering high-quality, compassionate healthcare through some of the most advanced technology, programs and services available.



We are dedicated to making healthcare accessible to all through our seven hospitals, the region's largest physician network and more convenient access points than any other area healthcare system – including emergency rooms, outpatient centers, physician practices, urgent cares and surgery centers.

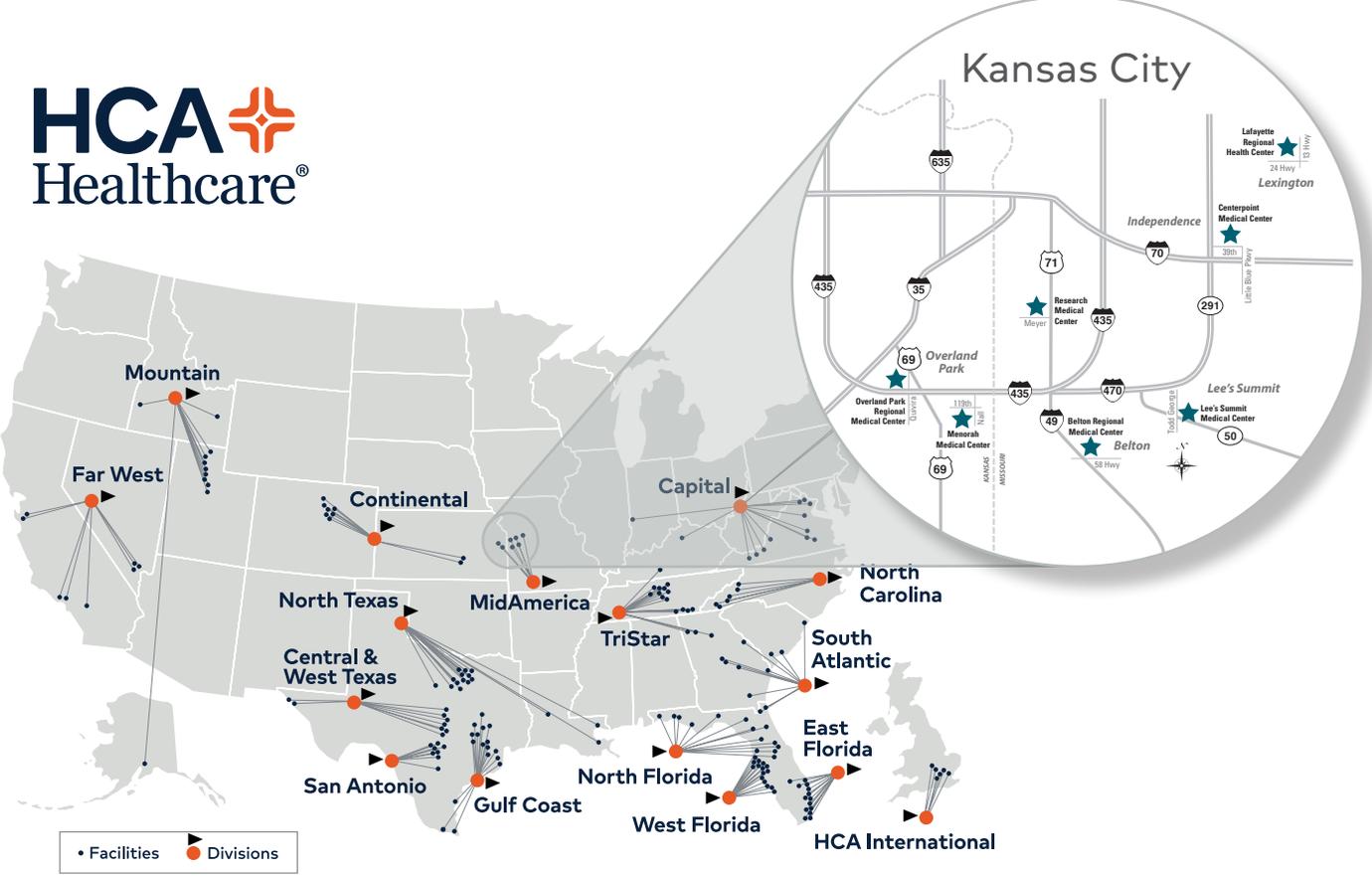
And this dedication extends beyond the borders of the counties that make up Greater Kansas City. Through advancements in telehealth and outreach sites located throughout the region, we're providing patients access to physicians, services and a wealth of other healthcare resources all within their own communities.

HCA Midwest Health's physicians, specialists and support staff are devoted to improving healthcare in Greater Kansas City and the outlying areas with innovative, cost-effective care. To ensure community needs are met, we invest in cutting-edge technology and continually expand facilities and services, as well as partner with numerous local charitable and civic organizations to provide leadership, volunteers and funding. As one of Kansas City's largest private sector employers, HCA Midwest Health is dedicated to the growth, success and well-being of the communities we serve.

Part of the HCA Healthcare family

HCA Midwest Health is part of HCA Healthcare, a collaborative healthcare network comprised of hospitals, urgent care facilities, physician offices and other care sites located in 20 states and the United Kingdom. Our colleagues' skill and sense of purpose drive our commitment to delivering excellence through effective, evidence-based,

innovative and patient-centered care. Our focus positively impacts the patient care experience at the bedside and beyond as we are driven by our collective mission: *Above all else, we are committed to the care and improvement of human life.*



HCA Midwest Health by the numbers*



*2021 data

Caring for our communities

We believe there are many ways to champion health, and HCA Midwest Health is committed to making sure the health of the communities we serve continues to thrive. Through employment, investments and charitable giving, we are creating healthier tomorrows for our colleagues, patients and neighbors.

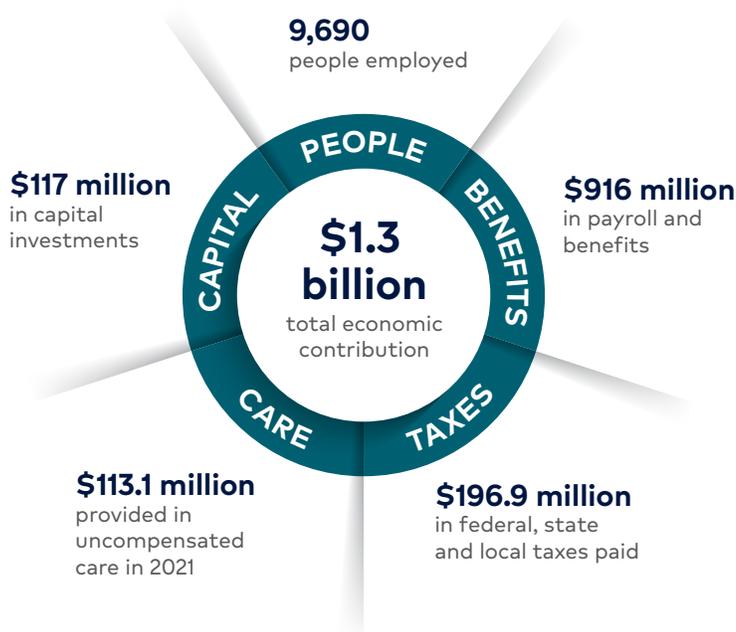




Above: Emergency Department colleagues at Centerpoint Medical Center donated 80 turkeys to the City Union Mission to support the shelter's efforts to prepare holiday meals for the homeless.

Investing in our communities

HCA Midwest Health’s positive bi-state economic impact helps support the improvement of schools, roads and infrastructure.



Community partnerships

We strive to do our part to help the Kansas City region thrive through volunteering, giving and partnering with organizations whose missions align with our own. This includes supporting organizations dedicated to expanding access to equitable healthcare, addressing food insecurity in our communities, funding medical research for lifesaving cures, providing students access to healthcare careers and improving mental health.

\$341,948
in charitable contributions

44
community partners engaged

28
chambers of commerce and civic organizations supported

Through strategic community outreach efforts, HCA Midwest Health is able to make a greater impact through our partnerships:

- As title sponsor, HCA Midwest Health was the top fundraising team for the Leukemia and Lymphoma Society’s 2021 Light the Night Walk in Kansas City, collecting \$78,024.
- We facilitated a \$10,000 diversity, equity and inclusion (DEI) grant to Swope Healthcare, a Federally Qualified Health Center (FQHC) that provides primary care services in underserved areas.
- Our mental health experts provided education to area businesses on mental health wellness through the Kansas City Chamber’s Healthy KC Initiative.
- We partnered with Belton High School to develop a healthcare career academy that aligns with the school’s curriculum. We plan to expand this to other area school districts, especially those that align with our diversity, equity and inclusion (DEI) goals.

Ambassador family helps others know they're not alone

Chad Nelson, MSPT, DPT
Overland Park Regional Medical Center

Serving as a March of Dimes ambassador family is a source of pride for Chad and Sarah Nelson. It's also a bittersweet reminder of the child they lost less than an hour after Sarah gave birth to identical twin sons on Jan. 7, 2014. The Nelsons credit support from the March of Dimes – and love and support from their family and extended work families – as key factors in their resilience after such a tragic loss.



After developing Twin-to-Twin Transfusion Syndrome (TTTS), which causes uneven blood flow between the fetuses, Sarah delivered Benjamin and Andrew (Drew) prematurely at 27 weeks. Baby Drew's 79-day journey in the NICU was just beginning as Chad and Sarah coped with his daily health turns while also grieving and planning baby Ben's funeral. Drew left the hospital in April – just before the twins' original due date.

“We were given information about all the support and resources available through the March of Dimes to help our family,” recalled Chad, director of Rehabilitation Services for Overland Park Regional Medical Center. “We connected with a lot of families through March of Dimes. It's good to know that you're not the only ones going through something like this.”

In 2017, the Nelsons became an ambassador family and kicked off the March for Babies in Kansas City, Missouri. They've become ardent supporters, raising \$20,000 to assist the organization's efforts to prevent prematurity – even ranking among the top 10 fundraisers in Kansas City in 2020.

Today, Drew is a healthy, active 8-year-old who enjoys playing with his sisters Mallory, 10, and Carly, 6. In Ben's honor, Chad and Sarah continue to share their story through the March of Dimes and area support groups for parents who've lost a twin to help others.



Top: Research College of Nursing students volunteering at Kansas City Hospice House

Caring beyond the classroom

Research College of Nursing

People who work in healthcare are driven by something much larger than themselves – a dedication to helping those in need and ensuring healthier tomorrows for everyone.

Students at Research College of Nursing proudly extend this drive beyond the walls of their classrooms and into the communities we serve. Each year, students average 1,700 hours in community service. Their volunteerism runs the gamut from helping stock food at area food pantries and delivering supplies for organizations that support refugees and their families to planting community gardens and providing health screenings and wellness education at community events.

Some of the Greater Kansas City organizations Research College of Nursing students have supported with their time include:

- Scraps KC
- Hillcrest Hope Thrift Store
- HappyBottoms
- KC Care Health Center
- Veterans Community Project
- Amethyst Place
- Harvesters – The Community Food Network
- Care Beyond the Boulevard
- Northland Therapeutic Riding Center
- Cultivate KC
- Della Lamb Community Services
- Girls on the Run
- NourishKC
- Kansas City Hospice House
- City Union Mission

Giving and volunteering

Colleagues throughout HCA Midwest Health are driven by our mission to care for and improve human life. That mission extends outside the walls of our facilities and into our communities. Whether it's through volunteering our time, making charitable donations or collaborating with community leaders to help solve community problems, we are committed to improving more lives in more ways.

HCA Healthcare rewards colleagues for their volunteering and financial generosity through its giving and volunteering matching program. For every 10 hours volunteered and logged, colleagues will receive \$200 for the charity of their choice – with an opportunity to earn up to \$1,000 a year. And colleagues can request an HCA Healthcare matching gift to an eligible charity – with the opportunity to receive up to \$1,000 a year in matching gifts.

In 2021, HCA Midwest Health colleagues stepped up to give back to their communities through volunteerism and monetary donations:

1,236 volunteer hours logged

\$302,246 given to charitable organizations

\$156,859 provided in matching gifts



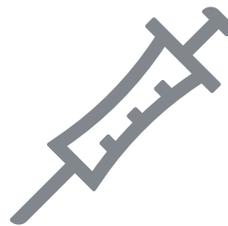
The HCA Healthcare Foundation rewarded Menorah Medical Center colleagues' efforts to create a unique structure from collected food items, which were donated to a local food bank, with a \$5,000 gift. The donation and gift benefited Jewish Family Services of Greater Kansas City. This was part of HCA Healthcare's Healthy Food for Healthier Tomorrows Food & Nutrition drive to address food insecurity in communities nationwide.



Fighting COVID-19 with vaccines

When the COVID-19 vaccine became available in late 2020, HCA Midwest Health teams worked quickly to operationalize vaccine clinics for our colleagues — and eventually our community members. The size and scale of our health system proved invaluable as we became a high-throughput community vaccination provider in the early months of 2021. This allowed us to work closely with providers and our regional healthcare partners to redistribute vaccine supplies when distribution became sporadic.

From the moment we received our first shipment of the vaccine on Dec. 16, 2020, facilities throughout HCA Midwest Health worked hard to vaccinate our colleagues, medical and nursing students, first responders and the community as a whole.



48,000+
vaccine
doses
administered

Left: Hannah Price, RT(R) (left), and Vanessa McAnally, APRN, FNP-C (right) with CareNow State Line Road

Protecting youth mental health

Because today's young people face a unique set of challenges, we believe they deserve exceptional care designed with them in mind. HCA Midwest Health is committed to supporting the mental well-being of kids and adolescents through our behavioral health services, including inpatient and outpatient programs.

In addition, HCA Healthcare is proud to partner with **EVERFI**, an international technology company driving social change through education, to launch Mental Wellness Basics, a digital resource that introduces middle and high school students to mental health education.

Starting in 2021, HCA Healthcare has

committed to investing \$3 million over the next three years to EVERFI to support and expand the Mental Wellness Basics course.

- Since its launch in October 2020, the Mental Wellness Basics course has reached more than 18,000 middle and high school students at 155 schools across the country.
- In Kansas City, EVERFI served 512 students across seven schools in 2021 with several more in initial implementation phases.

HCA Healthcare also has a long-standing collaboration with the **Jason Foundation**, whose primary mission is the prevention of youth/young adult suicide. This collaboration provides educational resources and youth suicide prevention training to students, parents and teachers in our communities.

Crushing the opioid crisis

The United States has seen an increase in opioid usage, with all 50 states reporting a spike or increase in overdose deaths since the COVID-19 pandemic began. To help combat this crisis, HCA Midwest Health is taking action and making a real difference for patients, families and communities.

In October 2021, Belton Regional Medical Center, Centerpoint Medical Center, Lee's Summit Medical Center and Research Medical Center were proud to be among the 96 HCA Healthcare facilities across 17 states to host a "Crush the Crisis" opioid take-back event.

This was HCA Midwest Health's third time participating in the annual event,

which aligned with the Drug Enforcement Administration's National Prescription Take Back Day and was in partnership with local law enforcement.

The goal was to raise awareness of opioid

addiction and educate community members of the proper way to dispose of unused and expired medications.

In total, HCA Healthcare facilities collected a record 15,566 pounds of medication, which equates to approximately 10.7 million doses, thereby eliminating the adverse possibility of potential misuse.

**760+ pounds
of medications
collected locally**

Environmental stewardship

As stewards of the environment, we take a proactive approach to make communities healthier and protect the environment by implementing green hospital practices, promoting conservation, decreasing waste and exercising environmentally conscious purchasing.

In 2021, our HCA Midwest Health hospital teams collected:



6,484 pounds
recycled batteries



1,049,827 pounds
recycled plastics, metal/
aluminum cans, paper,
newspapers, cardboard,
paperboard



197,646 pounds
corrugated cardboard



2,540 pounds
universal waste
(lamps/bulbs)



150,000 pounds
compost

Other HCA Midwest Health facilities collected an additional 54,606 pounds of mixed recycling, which included recycled plastics, metal/aluminum cans, paper, newspapers, cardboard and paperboard.

**1.4M+ pounds
recycled products
collected**

Greening the Operating Room

HCA Healthcare is a founding sponsor of the Greening the Operating Room initiative, which seeks to identify key interventions that can reduce waste, energy usage and worker exposure to hazardous chemicals and costs. HCA Healthcare is the first health system to recommend that all its hospitals commit to Greening the OR.

- In 2021, HCA Midwest Health facilities collected nearly 31,000 single-use medical devices for reprocessing or recycling, which diverted more than 26,300 pounds of waste from landfills.



Above: The Lee's Summit Medical Center Green Team

Green Team goes the extra mile

Lee's Summit Medical Center

Recycling, reusing and remediating are familiar words around Lee's Summit Medical Center, thanks to the hospital's Green Team. Made up of colleagues from various areas of the hospital, the Green Team spearheads activities throughout the year to increase the hospital's sustainability efforts and reduce the number of items filling landfills.

This includes donating unexpired/unopened consumable clinical supplies, furniture, linens and other supplies to such area organizations as Habitat for Humanity, churches and animal shelters. Besides diverting materials from landfills, this also helps those in need.

Some of the Green Team's activities in 2021 included:

- Diverting food waste to a local pig farmer
- Recycling 121 tons of materials
- Hosting office surplus day and drug take-back day
- Providing shred bins for a week so colleagues could bring in personal paper materials
- Collecting 1,500 pounds of clothing and small items for Big Brothers and Big Sisters

Thanks to the Green Team's efforts to boost awareness of sustainability practices, Lee's Summit Medical Center received the national Environmental Excellence Award from Practice Greenhealth in 2021 for its efforts to create a healthier environment for patients, colleagues and the community.



Tiffany B. Simpson, M.D.
Neonatology

HCA
HCA
REGIONAL
MEDICAL CENTER
Tiffany Simpson,
MD
MD



Protecting our patients

HCA Midwest Health strives to create the safest community of care possible for everyone who enters our facilities. While the ongoing COVID-19 pandemic continued to affect our communities and present ongoing challenges to healthcare workers, our hospital teams adjusted and did what they do best: show up and deliver the highest quality of care possible.

Left: Dr. Tiffany Simpson, neonatologist, Overland Park Regional Medical Center

Responding to COVID-19

Healthcare workers throughout the Kansas City region continued to navigate the challenges of COVID-19 in 2021. Despite two different surges of the virus that added extra strain on already-stressed caregivers, teams throughout HCA Midwest Health followed safety precautions based on the latest CDC guidance and best practices from our sister HCA Healthcare facilities across the nation to ensure our patients, colleagues and visitors remained safe in our facilities. This included universal masking in all our facilities, setting visitor limitations, providing personal protective equipment, and establishing enhanced cleaning and hygiene protocols.

Since the early days of the pandemic in 2020, our care teams have learned how to navigate and adapt to the new normal created by COVID-19. No matter the challenge, our teams show up and suit up to care for our patients.

3,479 inpatients with COVID-19 treated



Monoclonal antibody treatment

HCA Midwest Health was proud to be one of the few health systems in the Kansas City area to offer monoclonal antibody treatment to COVID-19 patients. And we were the only area provider to make this treatment available to referring physicians outside our health system so that more patients could get this lifesaving drug to treat COVID-19 and reduce their chances of hospitalization.

From the first treatment delivered in November 2020 through December 2021, HCA Midwest Health provided 2,662 monoclonal antibody infusions.



CareNow helps stem the spread of COVID-19

During 2021, the CareNow urgent care teams were instrumental in slowing the pandemic by providing quick COVID-19 testing options and convenient virtual care appointments for both HCA Midwest Health colleagues and community members. With 10 CareNow locations throughout Greater Kansas City, community members have easy access to urgent healthcare needs.

 **48,912** COVID-19 tests performed

 **7,314** COVID-19 patients treated

 **1,050** virtual care consults performed

Top left: Elizabeth Catapang, ASCP, microbiology technologist, Research Medical Center

Top right: Grace Teniente, Environmental Services technician, Lafayette Regional Health Center

Bottom: Alexandria Fisher, Environmental Services technician, Centerpoint Medical Center



Caring the for the most vulnerable

As a women’s and children’s services leader, HCA Midwest Health delivers more babies and cares for more fragile newborns than any other area health system.

With level III neonatal intensive care units (NICUs) at Overland Park Regional Medical Center, Research Medical Center and Centerpoint Medical Center and a level II NICU at Menorah Medical Center, HCA Midwest Health offers the expertise to care for critically ill mothers and their babies whether they live on the Kansas or Missouri sides of the metro. All our NICUs are staffed with neonatologists, neonatal nurse practitioners and infant care specialists, ensuring continuity of care if babies need to be transferred to different HCA Midwest Health NICUs.

5,568 babies delivered

1,300+ NICU admissions

Small Baby Unit

In April 2021, Overland Park Regional Medical Center celebrated the grand opening of the Small Baby Unit in the hospital's neonatal intensive care unit (NICU), the only one of its kind in Johnson County. This special unit focuses on caring for the unique and critical needs of the smallest and sickest babies who are born at less than 29 weeks gestation or those babies with other specific complex needs at birth. The caregivers of this unit have completed the Small Baby Care Specialist Program, which provides them with the advanced clinical training and specialized equipment necessary to care for their extremely vulnerable patients.



115

babies treated



390 gm

smallest baby treated

Maternal and Neonatal Transport teams

A dedicated 14-member air and ground Maternal Transport team transported more than 100 high-risk pregnant women to Overland Park Regional Medical Center and more than 200 babies to an HCA Midwest Health NICU for advanced care. This service launched in 2021 and has helped countless families throughout the Kansas City region and in more rural areas of Kansas and Missouri.



220

NICU transports (air and ground)



105

maternal transports (air and ground)

Ronald McDonald Family Room

In February 2022, Overland Park Regional Medical Center opened its Ronald McDonald Family Room, the first one in Kansas. It provides four sleeping rooms, a living room space, private bathrooms, a full kitchen and laundry facilities for families with sick babies in the hospital's NICU or Pediatric Unit. The hospital partnered with the Ronald McDonald House Charities of Kansas City to provide families with this safe, peaceful environment to find rest and respite while their child receives medical treatment.



HCA Midwest Health neonatologist Dr. Jamesia Donato and her husband, Dwayne, hold their micropreemie twins, Nala and Lola, who were treated in Overland Park Regional Medical Center's Small Baby Unit for 147 days. The girls were born at 22.4 weeks, with Nala weighing 420 grams and Lola weighing 490 grams. Also pictured is maternal fetal medicine specialist Dr. Jessica Parrott and high-risk OB/GYN Dr. Amy Sorrells, who were part of the family's care team.



Above: Lauren Alquist, physical therapy coordinator, Rehabilitation Services, Menorah Medical Center

Hospital safety grade

Throughout HCA Midwest Health, we are committed to quality improvement and clinical advancements. As a result, we are making a meaningful difference in the lives of our patients and setting new standards for care.

All HCA Midwest Health hospitals eligible to participate in the Leapfrog Group's Hospital Safety Grade survey scored an A or B. This made HCA Midwest Health the only health system in the region to not receive lower grades.

Equity of care

HCA Midwest Health recognizes the diverse backgrounds of our patients, partners, physicians and colleagues, and we are committed to providing all patients with equitable access to culturally competent, patient-centered care.

- We deliver care in multiple languages to make sure communication and language are not barriers to quality healthcare.
- We have multi-language signage to assist patients with wayfinding in our facilities.
- We focus on access to services, including web accessibility, to ensure our patients can perceive, understand, navigate and interact with our facilities and clinics.

Patient financial support

As part of HCA Healthcare, we work to ease the stress the healthcare insurance and billing process can bring. Because we serve both uninsured and underinsured patients, we apply a sliding scale discount on patient amounts due based on federal poverty guidelines and household income. We provide one of the most generous patient financial assistance programs in the country. Our programs and resources include pricing information, financial counseling, patient-friendly billing practices and financial assistance programs for uninsured and underinsured patients.



Above: Dr. Darryl Nelson and his daughter Emily Nelson, who also works for HCA Midwest Health as a Provider and Physicians Relations director

Flying high to honor veterans

Darryl Nelson, MD

Centerpoint Medical Center

Caring for and improving human life drives Dr. Darryl Nelson, who has served as chief medical officer for Centerpoint Medical Center since 2018. Of course this applies to the patients who seek care at the hospital, but it also extends out into the community, where Dr. Nelson is an avid philanthropist.

Among his favorite causes are Pilots and Paws and Angel Flight. A private pilot who's been flying since 2011, Dr. Nelson volunteers to fly rescued pets to new forever homes. He also transports patients to medical care through the Angel Flight network.

He's also involved in the Honor Flight Network, a national organization dedicated to transporting U.S. military veterans free of charge to Washington, D.C., to see the memorials of the respective wars in which they fought. Dr. Nelson and his wife, Jo, who's a nurse, volunteer to provide medical support for the veterans and guardians on these trips.

Growing up in a household where both parents were active in the community, Dr. Nelson feels an innate commitment to help others and give back to the community. And he feels a personal obligation to support veterans as both his and Jo's fathers served in the military.

Ensuring convenient access

HCA Midwest Health proudly offers a diverse range of care options through our 150-plus sites of care that serve communities across the Midwest region. What’s more, our high-quality, integrated and clinically focused telehealth programs and services allow caregivers at rural hospitals to consult remotely with clinicians at larger facilities, helping patients receive care closer to home.



Above: Dr. Thomas Lancaster, neonatologist, Overland Park Regional Medical Center

Telehealth expands our reach

For the past several years, HCA Midwest Health has proudly been at the forefront of telemedicine, providing innovative programs to more than 20 communities outside the Kansas City metro area. Telehealth gives patients in rural areas close-by access to medical specialists, allowing them to receive treatment in their local communities. And rural healthcare providers get 24-hour access to specialized expertise, which improves the immediate care for their patients and helps keep costs lower for everyone by not having to transfer patients.

28,000

inpatient
consults

43,000

outpatient
consults

38

outreach
telehealth sites

HCA Midwest Health offers telehealth consults for such services as:

- Bariatrics
- Behavioral health
- Cardiology
- CareNow Urgent Care
- Gastrointestinal (GI)
- General surgery
- Infectious disease
- Maternal fetal medicine
- Neonatology
- Oncology/Surgical oncology
- Primary care
- Psychiatry
- Pulmonology
- Stroke/Neurology
- Social work

MyHealthONE

We continually seek ways to empower our patients to manage their health. Across the HCA Healthcare network, more than 6 million patients have used MyHealthONE, a digital patient portal and app, to access their medical records and lab results, find a doctor or make an appointment.

222,307 HCA Midwest Health patients use MyHealthOne

Care Assure

Preventing emergencies and connecting people with the right care saves lives and improves quality of life. HCA Midwest Health uses the Care Assure patented information technology system to pull data from various sources, including advanced tests already being performed during emergency, inpatient or outpatient visits, to identify individuals who may need crucial care. Specially trained nurse navigators review patients' treatment plans and then reach out to connect with the patients, ensure they understand their discharge instructions, explain health conditions, review current and new medications, and establish them with providers to schedule and track compliance with necessary appointments.

In 2021, the Care Assure team navigated 10,791 patients across HCA Midwest Health and connected them to 12,360 physician appointments.

Care Navigator

For individuals who prefer to remain socially distanced or who prefer the convenience of accessing care from the comforts of home, we offer our free Care Navigator online triage tool. By simply answering a few questions about their medical condition, Care Navigator triages them to the appropriate care site. This might include a virtual visit, emergency room visit, physician appointment or CareNow Urgent Care.

In 2021, more than 1,193 individuals sought care through HCACareNav.com, with more than 230 completing virtual visits and 102 individuals triaged to in-person visits.

Behavioral health

HCA Midwest Health offers a stand-alone psychiatric hospital, as well as five inpatient and six outpatient behavioral health programs for seniors, adults and adolescents to best meet and accommodate the mental health needs of our patients. Our inpatient units feature 18 adolescent and 16 geriatric beds, while our outpatient offerings include a partial hospitalization program (PHP), intensive outpatient program (IOP) and electroconvulsive therapy (ECT).

3,855

inpatients treated

6,715

outpatient visits

Innovations for care and research

As part of HCA Healthcare's learning health system, HCA Midwest Health is connected to more resources, more solutions and more possibilities for everyone who walks through our doors. We partner across HCA Healthcare's more than 2,000 sites of care to conduct leading-edge research, share best practices and support, and develop technologies to improve patient care.

Advancing heart care

Our cardiovascular physicians and research teams conduct clinical studies to support the development of new medications and procedures that we hope will make a difference in our patients' overall health — as well as the future of cardiovascular care.

- Established in 2005, the **Midwest Heart & Vascular Specialists Clinical Research Program** has participated in more than 75 clinical studies involving hyperlipidemia, acute coronary syndrome, heart failure, hypertension, atrial fibrillation, anticoagulation, cardiovascular outcomes, coronary computed tomography angiography (CCTA) imaging and device trials. To date, more than 2,000 patients have participated in clinical studies at Midwest Heart & Vascular Specialists to forward the progress of cardiovascular health.
- Established in 2018, the **Kansas City Heart Rhythm Institute Clinical Research Program** conducts research at four HCA Midwest Health hospitals and clinics to provide patients with cutting-edge care for arrhythmia conditions. Our research teams are participating in 25 ongoing clinical studies and 10 investigatory studies.



Above: Dr. James S. Scott (left) and Dr. Rebecca Milburn (right), bariatrics, Menorah Medical Center

Leading the region in robotic-assisted surgery

HCA Midwest Health is proud to be the premier destination in the Kansas City area for robotic-assisted surgery, with nearly 100 physicians specially trained to use 28 robotic surgical systems throughout our hospitals. Our specialists have performed more than one-third of all robotic surgeries in Kansas City over the last six years.

Our highly experienced surgeons use the latest technology to deliver the most accurate and effective care possible for pediatric and adult patients, ranging from minimally invasive outpatient procedures to complex operations. Because these surgeries are performed through tiny incisions, patients experience less blood loss and scarring, less pain, fewer side effects and reduced risk of infection, and quicker recoveries.

Taking charge in the ER

Toni Stroup, RN, BSN

Belton Regional Medical Center

Serving 20 years in the Army, leading 93 soldiers under her command as a platoon sergeant and enduring frequent ambushes and roadside bombs during a 545-day deployment to Iraq definitely taught Toni Stroup how to perform under pressure and remain resilient. And that's a bonus for Belton Regional Medical Center, where Toni serves as an Emergency Department nurse.

Toni admits she reaches peak performance while in a trauma room with a critical patient, where multiple people and conversations are causing high stress, emotions and chaos. She credits her military experience for helping her develop the leadership skills and mental toughness needed to take charge, stay calm and nimble, communicate with purpose and minimize others' stress. Or as she describes it: owning the room.

A 14-year HCA Healthcare veteran, Toni has worked at Belton Regional Medical Center the past five years. She appreciates the company's flexibility with her military service and says she feels honored during Veteran's Day celebrations at the hospital where colleagues who are active military and veterans are recognized. That recognition makes her proud to be part of HCA Healthcare.





Educating the masses

Deb Peck, RN, BSN

Lafayette Regional Health Center

As director of Emergency Services, Deb Peck credits mentoring new nurses as the best part of her job. But her knack for educating others extends well beyond the walls of Lafayette Regional Health Center.

Since 2015, Deb has taken an active role in educating the public about the importance of health and wellness at local community fairs, as well as helping community members understand when to seek emergency care – especially during heart attacks and strokes.

But perhaps her favorite educational endeavor is teaching local scouting troops – her two granddaughters are Girl Scouts and one grandson a Boy Scout – about first aid techniques and how to “Stop the Bleed” to save a life. She also encourages the kids to develop healthy habits at their young ages so that they can continue them into adulthood – and avoid needing to visit her and her colleagues for emergency care.

For Deb, who has worked at Lafayette Regional Health Center since 2008, being visible and active in the community helps people connect to the hospital. And it illustrates her dedication to the care and improvement of human life.

Pioneering cancer therapies

Sarah Cannon Cancer Institute at HCA Midwest Health is a network-accredited cancer program (one of only 63 nationally to earn network accreditation) that provides world-class cancer care to patients throughout the region. Through Sarah Cannon Research Institute's innovative clinical research trials, we're working to advance cancer care and bring life-changing therapies to patients. Some highlights from 2021:

- We activated 11 new cancer clinical trials through Sarah Cannon Strategic Site Network with trials in hematology malignancy (six trials), breast (three trials), brain (one trial) and gastrointestinal (one trial).
- We partnered with Tulane Health System in New Orleans to have access to NRG Oncology/National Cancer Institute cooperative group trials, which gives us access to the most cutting-edge clinical trial options for our patients. We've opened three NCI trials, with several more pending, and have enrolled three new patients at Research Medical Center.
- We finalized our partnership with the Gynecologic Oncology Group Foundation (GOG) to obtain clinical trials for gynecological cancers and are now set to open four new gynecology clinical trials in summer 2022.
- We finalized our partnership with LabCorp to have access to its clinical trial menu and have been appointed as a leading site for one of its lung trials that will open in late 2022.
- Our transplant and cellular therapy program received accreditation through the Foundation for the Accreditation of Cellular Therapy (FACT) for adult autologous transplant, which will allow for additional clinical trial options in our hematology space.

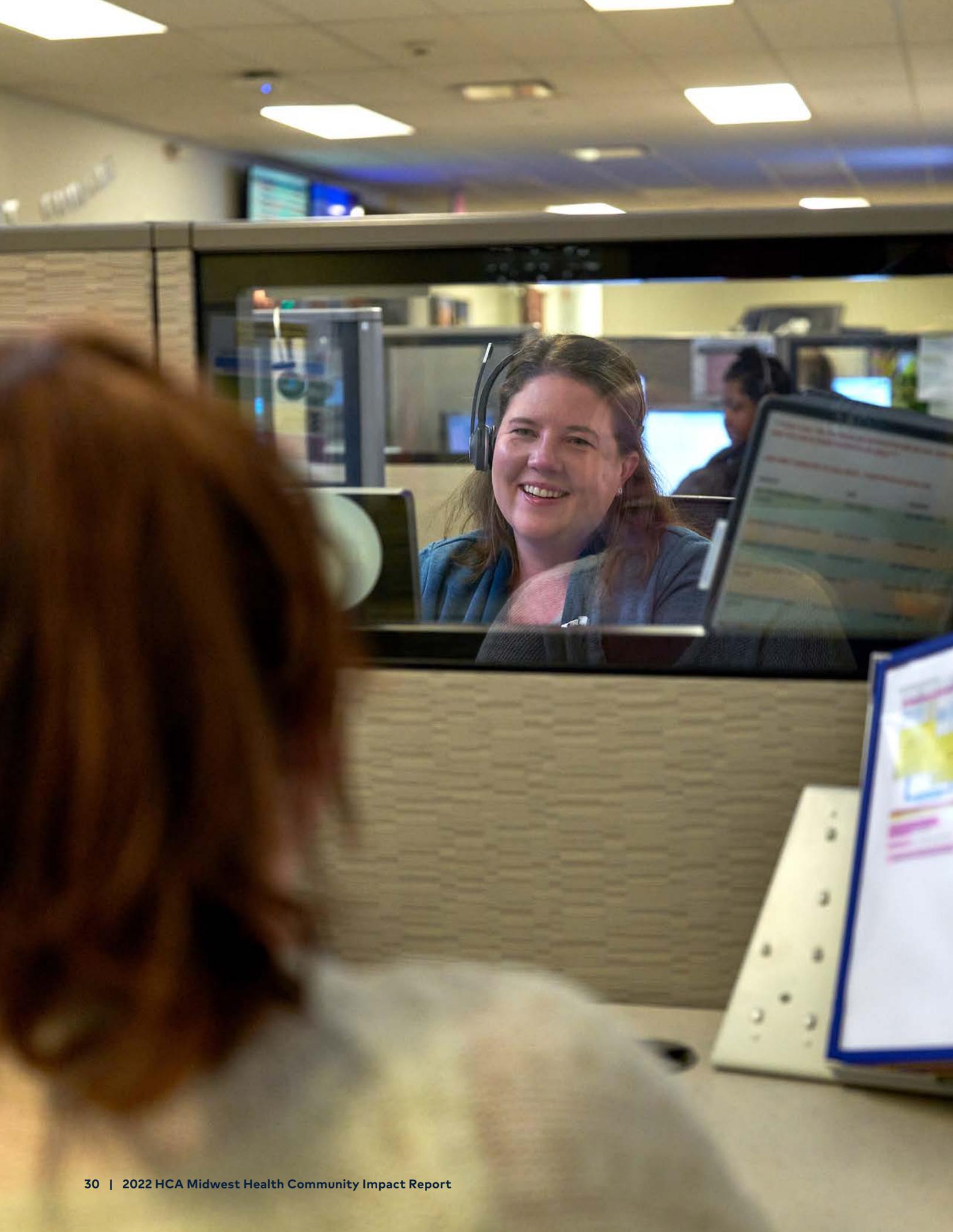
Progressing neurological care

The **HCA Midwest Health Neuroscience Institute** brings together a diverse array of specialists and programs from across our network to diagnose and treat conditions of the brain, spine and nerves. Through ongoing clinical research trials, we're bringing the latest advances in neurological care to patients throughout the region.



Top: Ghadah Kazem, ASCP, General Laboratory manager, Research Medical Center

Bottom: Dr. Matthew Pierson, neurosurgeon, HCA Midwest Health





Supporting our colleagues

We're proud to be a part of HCA Healthcare, whose network enables us to unlock numerous opportunities for our colleagues to learn, grow and enjoy a rewarding career. We believe excellent people make excellence happen, and we prioritize diversity, equity and inclusion (DEI) to ensure we have a workforce diverse of cultures, backgrounds, thought and experiences. This enables us to better serve our diverse patient populations and support each other as we care for our communities.

Left: HCA Midwest Health Transfer Center colleagues Melissa Jennings BSN, RN, (center) with Tiffany Jaklevich BSN, RN, (foreground) and Cynthia "Cyn" Turner BSN, RN (background)

Managing through COVID-19

Protecting and supporting our colleagues and physicians is our top priority, which in turn provides a safe environment for our patients, visitors and community members. In addition to following safety protocols and precautions to keep our colleagues physically safe, we also kept their mental health safety top of mind. Some programs offered included:

- **Nurse Care** – This free, confidential, 24/7 support program and counseling service gives HCA Healthcare hospital nurses remote access to licensed psychologists, social workers and marriage and family therapists.
- **Optum Wellbeing Resources** – This partnership offers colleagues and members of their immediate household free counseling sessions.
- **PsychHub** – This free COVID-19 mental health resource hub was created by a national mental health coalition to meet the mental health needs of individuals during the pandemic.
- **Doctor On Demand** – Colleagues with an eligible HCA Healthcare medical plan can speak with a board-certified physician any time, day or night, through this telehealth service. Physicians provide care for 90% of the most common health conditions, including stress, anxiety and depression.
- **Bright Horizons Care Advantage** – Colleagues have access to a free membership to Sittercity when looking for a babysitter, nanny, elder care provider, dog walker or housekeeper. The free membership includes caregiver profiles with photos, biographies, rates, references and reviews – and an unlimited number of standard background checks.

Recognizing a job well done

Our hospital teams came up with unique and fun stress relievers for colleagues to help them manage through the ongoing pandemic. From surprising staff with roving treat carts and inviting food trucks on campus to providing chair massages and bringing in puppies and mini ponies for a cuddle break, we made sure our colleagues knew they were appreciated and valued.





Top left: Belton Regional Medical Center colleagues enjoyed sweet treats from an ice cream truck.

Top right: Lisa Baker, Environmental Services supervisor, Lee's Summit Medical Center, shared a moment with one of the miniature therapy horses who visited the hospital from Half Pint Heroes.

Bottom left: Lee's Summit Medical Center colleagues hosted a "Puppy Bowl" with Melissa's Second Chances, a local animal rescue.

Bottom right: Brittany Brown, GI RN, Surgical Services, Belton Regional Medical Center, found a new friend when Unleashed Pet Rescue visited the hospital.



It takes a village

Ashley Adams

Kansas City Joint Replacement and Sports Medicine

The ways in which our colleagues showed up for our patients, our communities and each other weren't always obvious to the outside eye. Take, for example, Ashley Adams, a medical assistant with the Kansas City Joint Replacement and Sports Medicine practice, which is part of our HCA Midwest Physicians network.

During 2021, Ashley volunteered to work shifts at five physician practices affiliated with Menorah Medical Center when they found themselves short-staffed. From making follow-up calls to assisting with care authorizations and orders, she helped perform administrative tasks to keep those offices running efficiently and ensure a positive patient experience.

Not only did lending a hand provide her fellow colleagues with much-needed support, it gave Ashley exposure to other specialty care areas, including neurology, bariatrics, internal medicine and primary care.

Thanks to Ashley's selfless giving, our practice teams were able to continue providing the high-level of care our patients expect.

Lending a hand

To help support colleagues and address staffing challenges caused by COVID-19, we took a variety of measures to ensure our teams had the resources needed to continue providing excellent care to patients.

- **Redeployed nonclinical staff** – During a few peak surges of the virus, we enlisted our nonclinical colleagues to lend support to our frontline workers. Many colleagues signed up for shifts to help answer phones, restock supplies, screen visitors and sit with patients at the bedside so clinical staff could focus on providing care.
- **Developed aggressive recruitment and retention programs** – From referral bonuses to education reimbursement programs, we put safeguards in place to ensure we have adequate staffing to care for our patients and communities.
- **Enlisted outside labor** – During particularly challenging months, we enlisted contract labor and such resources as the federal Disaster Medical Assistance Team to add additional staff and help create capacity in our facilities.

Investing in our workforce

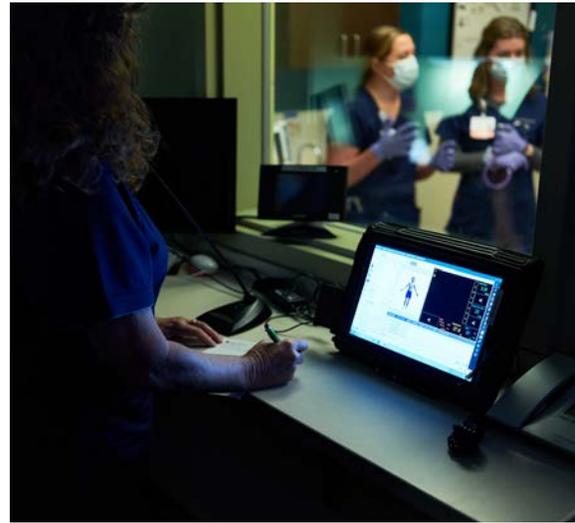
Because we are a learning health system, we offer colleagues assistance in their professional development. We also provide scholarship opportunities for employee dependents.

Tuition reimbursement

Through HCA Healthcare tuition reimbursement benefits, eligible employees may receive up to \$5,250 each calendar year for higher education tuition expenses incurred for current courses. Tuition reimbursement benefits are subject to a lifetime maximum benefit of \$21,000 for most colleagues.

Throughout HCA Midwest Health in 2021, colleagues took advantage of these programs:

- 227 colleagues sought tuition assistance
- \$1.7+ million provided in tuition assistance
- 824 colleagues sought student loan assistance
- Nearly \$514,000 provided in student loan assistance



Above: Pamela Bertrand, MSN, RN, assistant professor, evaluates nurses in training at Research College of Nursing.

HCA Midwest Health Advanced Leadership Certificate Program

HCA Midwest Health has partnered with Rockhurst University's Helzberg School of Management to develop this unique program for exempt colleagues in leadership positions who want to gain advanced business and management acumen. Originally launched in 2020 for Menorah Medical Center colleagues, the program expanded in 2021 to eligible HCA Midwest Health colleagues.

- By completing two 10-week semesters, colleagues earn 12 credit hours, which can be applied toward the 30 total hours needed to earn an MBA from Rockhurst University.
- The program's weekly in-person classes are held during work hours, so colleagues do not need to give up evenings and weekends.
- Classes are primarily half-day sessions that rotate at various HCA Midwest Health hospitals.

14 colleagues enrolled in the Advanced Leadership Certificate Program

HCA Healthcare Hope Fund

The HCA Healthcare Hope Fund was established in 2005 to give colleagues a way to support each other in times of natural disaster, illness, injury, domestic violence, the death of a loved one or any number of unavoidable hardships. Since then, our Hope Fund has become a deeply appreciated part of our culture as colleagues are proud that we take care of our own.

Within HCA Midwest Health, the Hope Fund provided our colleagues with this support during 2021:

\$346,400

in grants distributed

125

families helped

840

colleagues contributed
a total of \$174,844

124

grants
distributed



Above: Adriana McGriff, BSN, RN, Ortho-Neuro Unit, Menorah Medical Center

Advancing nursing care

HCA Midwest Health nurses work hard to raise the bar for our patients, our hospitals and the nursing profession. This is why we invest in the technologies, infrastructure and clinical education nurses need to develop professionally and to provide the excellent care that our patients expect. Not only does this advance the nursing profession, it also gives HCA Midwest Health a robust talent pool from which to recruit.

Nursing Capital Investment Initiative

In 2021, HCA Healthcare announced an enterprise Nursing Capital Investment Initiative that earmarked \$50 million for capital investments to improve nursing workflow and efficiencies. These dedicated funds helped purchase new equipment to address issues raised by our nursing colleagues. Throughout HCA Midwest Health, our nursing colleagues received basic tools like blanket warmers and bladder scanners to more high-tech devices like defibrillators and ultrasound machines. The Nursing Capital Investment Initiative reflected our commitment to addressing workforce issues, enhancing our culture and responding to colleague feedback.

Partnering with regional academic organizations

We're proud of the strong relationships we've developed with 31 nursing schools throughout the region. In 2021, HCA Midwest Health welcomed a record number of new nurses to our team who received hands-on training at our seven area hospitals and Research Psychiatric Center.

- 231 junior-level student interns
- 451 total new nursing graduate hires

Addressing food insecurity

Nandita Jana
Research Medical Center

Helping those in need is a hallmark for healthcare workers. But it takes on a greater meaning and purpose when those seeking help are your colleagues.

As Clinical Pastoral Education Coordinator, Nandita manages the in-house programs for Research Medical Center’s colleagues in need, including the Pastoral Care Food Pantry. Launched during the early months of 2020, the Pastoral Care Food Pantry was the brainchild of a nurse who saw colleagues struggling to put food on their tables when the pandemic caused work disruptions for their spouses and other family members. With a hospital-wide call for donations, colleagues stepped up to stock the pantry – and they continue to do so today.

Colleagues can use the confidential food pantry at their discretion. Nandita, who’s worked at Research Medical Center for eight years, recalls one particular woman who sought help as her family struggled to survive on one paycheck. The food pantry provided immediate help, and Nandita helped the colleague apply for financial assistance through the hospital’s employee assistance ECHO Fund (Employees Contributing to Help Others) to help cover utility payments.

Nandita considers it a privilege to help those in need, and her generosity extends beyond Research Medical Center. She also volunteers at her church’s food pantry and for a ministry that helps people re-establish financial security and housing stability to get back on their feet.





Food and more for his colleagues' souls

Terrance Hawkins

Menorah Medical Center

As a Food and Nutrition Services colleague, Terrance Hawkins knows how to deliver delicious meals at Menorah Medical Center. But his colleagues would say he delivers so much more through the smiles, happiness and sense of unity he exhibits every day. No wonder, then, that Terrance was named 2021 Employee of Year.

Terrance first started cooking at age 4 – testing his (supervised) skills at making French toast for his father. By age 11, he was helping his mother prep cook and eventually landed his first job at 15 as a dishwasher/cook in a retirement home. Terrance joined the Marines at 18 and served as a cook.

Over the years, he's perfected a range of soul and comfort foods, including meatloaf, BBQ ribs, mac and cheese, fried chicken and a multitude of flavored cornbreads. But perhaps the best dish he serves is a positive attitude with a side of gratitude.

“My job is to support my friends and co-workers at Menorah,” said Terrance, who joined the hospital in 2019. “They’re saving lives and caring for people who need experts by their side. If I can bring a smile to their soul along with great-tasting food, then I’ve done my job.”

Partnering with physicians

With 77 physician practices within our HCA Midwest Physicians network, more than 2,000 physicians on our medical staffs and more than 20,000 physicians referring patients into our facilities, HCA Midwest Health offers the clinical expertise and resources to deliver advanced patient-centered care. We believe partnering with and empowering our physicians in delivering exceptional care is the best way to guide advances in medicine across our network.

Training the next generation

Throughout HCA Midwest Health, we proudly foster learning environments that cultivate excellence. Our six Graduate Medical Education (GME) programs train residents in the fields of family medicine, general surgery, internal medicine, obstetrics/gynecology, bariatrics and orthopedic surgery. All accredited by the Accreditation Council for Graduate Medical Education (ACGME), the programs attract residents from throughout the United States.

In 2021, HCA Midwest Health had a total of 118 residents at:

- Lee's Summit Medical Center
- Menorah Medical Center
- Overland Park Regional Medical Center
- Research Medical Center

HCA Midwest Health plans to expand its GME offerings for the 2022-2023 academic year with an additional family medicine track and to introduce a cardiology fellowship program.

Participants of our GME programs can receive financial assistance through HCA Healthcare's "Earn While You Learn" Resident/Fellow Stipend Program.



Top: The Transplant Institute at Research Medical Center team during multidisciplinary rounds

Bottom: GME students participate in an orthopedics bootcamp.

Preparing the caregivers of tomorrow

From partnering with area academic organizations to developing internal clinical educational opportunities, we work hard every day to prepare the caregivers of tomorrow so we can continue caring for patients and the communities we serve.



Research College of Nursing

Trusted for more than 115 years, Research College of Nursing is a fully-accredited institution preparing nurses to thrive in complex healthcare environments.

- In 2021, 77% of BSN graduates took advantage of the HCA Healthcare Scholarship/Loan Forgiveness program. Incoming BSN students are eligible for this program, which offers 90% tuition assistance in exchange for a two-year commitment working within HCA Midwest Health.
- Eligible HCA RNs pursuing their MSN degree receive up to a 50% tuition discount.



212 degrees granted

501 students enrolled across BSN and MSN programs

On a larger scale, the Research College of Nursing's award-winning academic practice partnership with Research Medical Center has become a model of excellence for HCA Healthcare facilities across the nation.

Vaccinating the masses

More than 140 Research College of Nursing students, faculty and non-clinical staff volunteered to help facilitate Research Medical Center's first community COVID-19 vaccine clinic. The two-day event enabled 1,200 community members to receive their first dose of the Moderna vaccine. The volunteers helped with greeting, screening and escorting community members, data entry, vaccination and observation.

Top: Research College of Nursing students (top row, left to right) Madison Knabe, Josie Menghini, Tammy Lyons, Jessica Guiot, Kelley Grigsby; (bottom row, left to right) Grace Eisenbarger, Desane Charles, Amy Chen, Hannah Bateman

Bottom: Research College of Nursing student Mikaela Johnson (left) with patient

StaRN Program

Our Specialty Training Apprenticeship for Registered Nurses (StaRN) program provides intense post-graduate training to newly licensed nurses. The 12- to 23-week program combines classroom instruction, a robust simulation experience and hands-on clinical training for nurses specializing in the medical/surgical, telemetry, intensive and progressive care units, and emergency and operating room areas.

**447 individuals
completed the StaRN
program in 2021**

Research Medical Center School of Radiologic Technology

This fully accredited, 23-month program prepares individuals to sit for the ARRT examination and become entry-level radiographers, as well as provides the academic requirements for those seeking a career as a computed tomography technologist.

In May 2021, 13 students graduated from the program and went on to pass boards on their first attempt. As a result, the Research Medical Center School of Radiologic Technology achieved the highest programmatic test results average in the nation.

StarTECH Patient Care Technician (PCT) Program

This 4- to 6-week training program, which includes classroom and clinical preparation, is an integral part of the HCA Healthcare Clinical Standards of Excellence. It's an excellent pathway for high school graduates or second-career individuals seeking a patient technician career at one of our Kansas City area hospitals.

**186 individuals
completed the StarTECH
program in 2021**

FastTrack Pathway to Clinical Care

In 2021, HCA Midwest Health launched the FastTrack Pathway to Clinical Care program, allowing colleagues to earn an associate's degree for non-license-required positions through a partner community college for no out-of-pocket tuition costs. Since the program's launch, 18 colleagues were approved for the program with 36 more completing coaching sessions to advance in the eligibility process.

Surgical Tech Partnership

HCA Midwest Health is currently working with Penn Valley Community College to offer surgical technologist students employment during and after graduation.

Our hospitals



Ensuring that community members have access to high-quality healthcare closer to where they live and work drives us at HCA Midwest Health. And as the area's largest healthcare network, we offer more than 150 locations and an array of services to meet the demands of the Greater Kansas City area's growing healthcare needs and provide patients with easy access.



Belton Regional Medical Center

Belton, Missouri

BeltonRegionalMedicalCenter.com

Conveniently located at Highways 71 and 58, Belton Regional Medical Center is a 71-bed acute care hospital that was established in 1984 to provide the citizens of southern Jackson and northern Cass counties access to important health resources. To meet the growing medical needs of the community, the hospital underwent a \$39.2 million renovation and offers a full range of inpatient and outpatient services, supported by our excellent staff, advanced technology and deep relationships within the community.

\$16M

Allocated for our a 14-bed ICU and plant operations expansion

98.4 lbs

Total unused/expired medication collected during the hospital's Crush the Crisis event

#1

Opened Cass County's only combined urgent care and outpatient sports medicine/rehab clinic

85
beds

363
physicians

376
employees

25
volunteers



Centerpoint Medical Center

Independence, Missouri

CenterpointMedical.com

A 285-bed acute care hospital, Centerpoint Medical Center features a level II trauma center, 24/7 emergency department, accredited Chest Pain Center, certified Stroke Center, premier birthing center with level III NICU and 16-bed inpatient rehabilitation wing. The Joint Commission has recognized Centerpoint Medical Center as a top performer on key quality measures, including heart attack, heart failure, pneumonia and surgical care and has bestowed us with its Gold Seal of Approval accreditation.

43%

Growth in cardiovascular cases after expanding service three years ago

30

Additional acreage secured for future hospital expansion initiatives

2 years

Consecutive annual recognition among Healthgrades' 250 Best Hospitals

285

beds

500

physicians

1,550

employees

60

volunteers



Lafayette Regional Health Center

Lexington, Missouri

LRHC.com

Lafayette Regional Health Center is a critical access hospital, accredited by The Joint Commission, located in historic Lexington, Missouri, 50 miles east of Kansas City. This primary care hospital offers a comprehensive array of services in a small-town environment. Patients enjoy the comfort of knowing they're receiving quality healthcare in their hometown. Lafayette Regional Health Center also owns and operates three physician clinics throughout Lafayette County.

3	New services added in 2021: neurology, urology, rheumatology
30%	Growth in patient volume after expanding orthopedic services
8	Number of years honored with Women's Choice Award for emergency services

25
beds

201
physicians

238
employees

20
volunteers



Lee's Summit Medical Center

Lee's Summit, Missouri

LeesSummitMedicalCenter.com

Lee's Summit Medical Center offers 24/7 emergency care, a certified primary stroke center and has earned level II designation by Missouri's Time Critical Diagnosis System for treating heart attacks and stroke. Lee's Summit Medical Center, which consistently ranks high in patient satisfaction and for quality measures, has been nationally recognized among Modern Healthcare's "100 Best Places to Work 2021" and locally as a "Best Place to Work in Kansas City" by the Kansas City Business Journal.

\$7.1M

Allocated for capital investments to expand technology and services

4,300

Neurology and spine procedures performed

\$60K+

Dedicated to donations and partnerships to support our community

80

beds

138

physicians

531

employees

51

volunteers



Menorah Medical Center

Overland Park, Kansas

MenorahMedicalCenter.com

Menorah Medical Center offers some of the most advanced treatment options available in the Kansas City area, including the Sarah Cannon Cancer Institute at Menorah Medical Center, an accredited chest pain center, certified stroke center, accredited breast center and nationally recognized bariatrics program. Menorah Medical Center is a leader in minimally invasive (robotic) surgery and also home to some of the area's premier surgeons for complex bone and joint replacement and sports medicine procedures.

92,000

Medical space square footage added with the Neuroscience and Orthopedic Center (opened in August 2021)

#1

Sole Johnson County hospital offering mechanical thrombectomies to help save stroke and deep vein thrombosis patients

1,379

Minimally invasive surgeries performed in 2021 – more than any other Kansas City-area healthcare provider

190
beds

850
physicians

962
employees

68
volunteers



Overland Park Regional Medical Center

Overland Park, Kansas

OPRMC.com

The premier area destination for women and children’s healthcare services, Overland Park Regional Medical offers the region’s only Fetal Health Center, Johnson County’s busiest and most advanced NICU, a dedicated Pediatric ER and a pediatric inpatient unit. Overland Park Regional Medical Center also offers a trauma center, as well as a stroke and chest pain center, and four emergency rooms. Its cardiovascular program is nationally recognized and is home to some the most advanced surgeons in the region.

#1	Johnson County’s only trauma center
1,505	Electrophysiology procedures performed by the region’s largest, most advanced EP program
111	High-risk pregnancy consults performed by our Fetal Health Center experts

351
beds

662
physicians

1,360
employees

93
volunteers



Research Medical Center

Kansas City, Missouri

[ResearchMedicalCenter.com](https://www.researchmedicalcenter.com)

One of the region’s leading acute care hospitals, Research Medical Center is a 590-bed facility offering specialized, state-of-the-art services, including an ACS Verified Level I trauma center, Level I STEMI and Level I Time Critical Diagnosis services for brain and spinal cord injuries, sepsis, stroke and heart attack. Research features the region’s first accredited stroke center, Grossman Burn Center, Sarah Cannon Cancer Institute and Transplant Institute. Also affiliated with Research Medical Center is the Research Brookside Campus, Research Psychiatric Center and Research College of Nursing.

\$30M

Total taxes paid, which helps support the communities served

\$26M

Capital projects funded, including surgical robots and cafeteria and electrophysiology lab remodeling

\$100K

Colleague contributions to HCA Healthcare Hope Fund and ECHO Fund (Employees Contributing to Help Others)

590
beds

605
physicians

2,304
employees

30
volunteers



Cass Regional Medical Center

Harrisonville, Missouri

CassRegional.org

Cass Regional Medical Center is a county-owned critical access hospital located 30 miles south of Kansas City, Missouri. Accredited by The Joint Commission, the hospital offers a comprehensive array of services, including a level III trauma center, a 10-bed geriatric-psychiatric unit, a four-bed ICU, 21 medical-surgical beds, and primary and specialty clinics offered in Harrisonville, Pleasant Hill, Peculiar, Archie, Garden City and Kingsville.

\$16.2M+

Total provided in charity and uncompensated care

25.7K+

Patients served on an outpatient basis

46,838

Patient visits completed at our clinics

35
beds

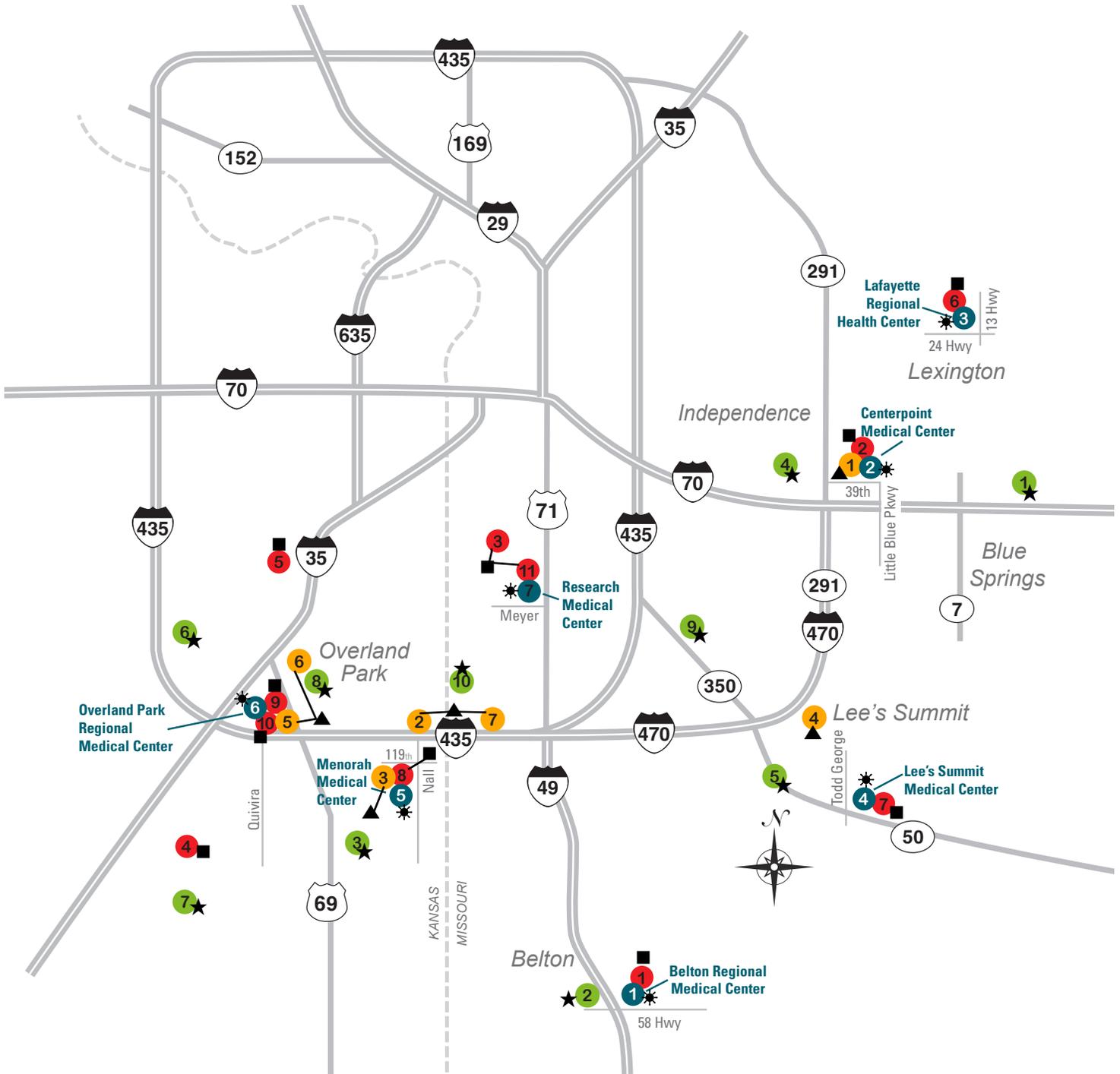
244
physicians

463
employees

30
volunteers

HCA Midwest Health

Kansas City Metropolitan



- ★ • HCA Midwest Hospitals
- • Emergency Facilities
- ★ • Urgent Care Centers
- ▲ • Ambulatory Surgery Centers

► Hospitals

1. Belton Regional Medical Center
2. Centerpoint Medical Center
3. Lafayette Regional Health Center
4. Lee's Summit Medical Center
5. Menorah Medical Center
6. Overland Park Regional Medical Center
7. Research Medical Center

► Emergency Locations

1. Belton Regional Medical Center
2. Centerpoint Medical Center
3. ER of Brookside
4. ER of Olathe
5. ER of Shawnee
6. Lafayette Regional Health Center
7. Lee's Summit Medical Center
8. Menorah Medical Center
9. Overland Park Regional—Main ER
10. Overland Park Regional—Pediatric ER
11. Research Medical Center

► Urgent Care Centers

1. CareNow Blue Springs
2. CareNow Belton
3. CareNow Corbin Park
4. CareNow Independence
5. CareNow Lee's Summit
6. CareNow Lenexa
7. CareNow Olathe
8. CareNow Overland Park North
9. CareNow Raytown
10. CareNow State Line

► Ambulatory Surgery Centers

1. Centerpoint Ambulatory Surgical Center
2. College Park Endoscopy Center
3. Mid-America Surgery Institute, LLC
4. Midwest Pain Management Center
5. Overland Park Surgery Center
6. Surgicenter of Johnson County
7. Surgicenter of Kansas City

► Physician Practices

Bariatric and Metabolic Specialists
Bone & Joint Specialists Physician Group, LLC
Center for the Relief of Pain
Centerpoint Orthopedics
Centerpoint Physicians Group
College Park Family Care Center
Colorectal Surgery Associates

Family Care at Arbor Walk
Family Care of Eastern Jackson County
Family Care of Independence
Family Health Medical Group
Family Health Specialists of Lee's Summit
Goppert-Trinity Family Care
Heritage Physicians Group
Internal Medicine Associates of Kansas City
Jackson County Pulmonary Medical Group, LLC
Johnson County Neurology
Kansas City Gastroenterology & Hepatology Physicians Group
Kansas City Heart Rhythm Institute
Kansas City Joint Replacement and Sports Medicine
Kansas City Neurology Associates
Kansas City Pulmonology
Kansas City Vascular & General Surgery
Kansas City Women's Clinic Group
Kansas Pulmonary & Sleep Specialists
Lee's Summit Family Care
Lee's Summit Family Medicine (GME)
Medical Group of Kansas City
Menorah Pulmonary and Critical Care Consultants
MidAmerica Cancer Care
Midwest Breast Care
Midwest Cardiovascular & Thoracic Surgery
Midwest Endocrine Associates
Midwest Heart & Vascular Specialists
Midwest Infectious Disease Specialists
Midwest Maternal Fetal Medicine Physicians
Midwest Metropolitan Physicians Group
Midwest Neurology Physicians
Midwest Neuroscience Institute
Midwest Oncology Associates
Midwest Psychiatric Consultants
Midwest Rheumatology Associates
Midwest Sports Medicine Physicians
Midwest Women's Healthcare Specialists
Neurosurgery Associates of Jackson County
Neuroscience Associates of Kansas City
Neurosurgery of South Kansas City Medical Group
Overland Park General & Bariatric Surgery
Overland Park General & Trauma Surgery
Overland Park Neurology & Sleep Medicine
Overland Park Surgical Specialists & Sports Medicine
Pediatric Surgical Specialists
Quivira Internal Medicine
Research Neurology Associates
Research Transplant Institute
Research Urology Associates
Southland Primary Care
Specialists in Women's Care
Statland Medical Group
Town Plaza Family Practice
Town Plaza Women's Health
The Urogynecology Center
Women's Center at Lee's Summit



hcamidwest.com