

# 2024

## HealthONE Impact Report



# About HealthONE

HealthONE is part of HCA Healthcare's Continental Division which also includes Wesley Healthcare in Wichita, KS. Notably, the Continental Division has been recognized among the 15 Top Large Health Systems in the nation by Fortune and PINC AI four times. Our system consists of seven acute care hospitals, one rehabilitation hospital, one pediatric hospital, a mental health and wellness campus, multiple freestanding emergency rooms and ambulatory surgery centers. Additionally, we have dozens of physician practices and urgent care clinics. Our system employs more than 12,000 dedicated colleagues and is trusted with more than 1.5 million visits annually. HealthONE, as part of HCA Healthcare, has also been named 14 consecutive times by Ethisphere as a World's Most Ethical Company. At HealthONE, we work together to provide a higher level of care for everyone in the Rocky Mountain region by supporting the entire healthcare continuum.



**7**

acute care hospitals



**17**

surgery centers



**100+**

physician practices



**1**

pediatric hospital



**6**

freestanding  
emergency rooms



**73**

outreach  
telemedicine sites



**1**

rehabilitation hospital



**2**

mental health  
sites of care



**24**

imaging centers

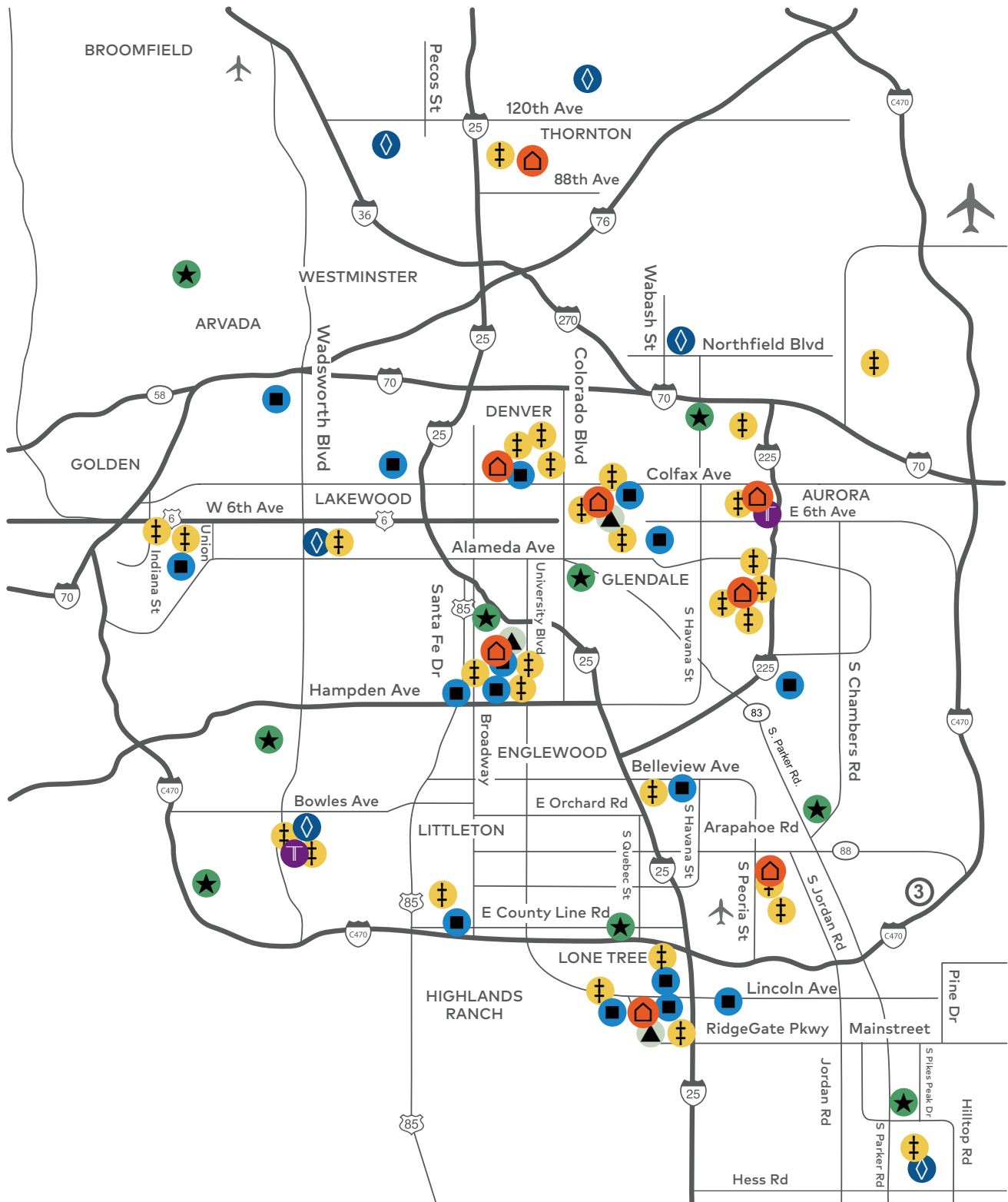









**10**

urgent care centers



# Our integrated network of care



-  **Hospital**
-  **Surgery center**
-  **Mental health center**
-  **Freestanding ER**
-  **Urgent Care**
-  **Imaging center**
-  **Radiation Oncology**

Locations current as of Dec. 31, 2023.

# HealthONE by the numbers



**1.59M+**  
patient encounters



**81,800+**  
patient admissions



**319,500+**  
emergency room visits



**88,300+**  
total surgeries



**10,970**  
babies delivered



**18,000+**  
telehealth encounters

All data is current as of Dec. 31, 2023, unless otherwise stated.

## Economic impact in our communities

**\$1.18B** in payroll and benefits

**\$85.6M** estimated cost for the delivery of charity care, uninsured discounts and other uncompensated care

**\$478.2M** federal, state and local taxes incurred in 2023

**\$253.7M** in capital investments



# Awards and recognition

HealthONE is a world-class leader in delivering high-quality, compassionate care to our patients. Our health system consistently earns recognitions for excellence.



## Fortune/PINC AI 15 Top Health Systems

Fortune and PINC AI named the Continental Division the number two large health system in the nation as part of their 15 Top Health Systems 2023 report. This is the third time HealthONE has been recognized in the 15 Top Health Systems.



## Fortune/PINC AI 100 Top Hospitals

Fortune/PINC AI recognized Rose Medical Center, Sky Ridge Medical Center, Swedish Medical Center and The Medical Center of Aurora on the top hospitals list as top teaching hospitals in 2023. In addition to scoring among the top 100, Swedish Medical Center was among 18 HCA Healthcare hospitals receiving the Everest award for setting national benchmarks for the fastest, most consistent improvement rates and highest current year performance.



## Healthgrades

Healthgrades named Rose Medical Center, Sky Ridge Medical Center, Swedish Medical Center and The Medical Center of Aurora among the 250 Best Hospitals for 2023.

In addition, Presbyterian/St. Luke's Medical Center and Rose Medical Center were named 2023 Outstanding Patient Experience award recipients, while Sky Ridge Medical Center and Swedish Medical Center were recognized as 2023 Patient Safety Excellence award recipients.

Healthgrades also recognized all HealthONE hospitals with at least one Specialty Excellence award for delivering superior patient outcomes in a specific area. Systemwide, nearly 200 awards were received by HealthONE hospitals.



## Magnet Designation

Rose Medical Center and The Medical Center of Aurora are designated as Magnet hospitals for nursing excellence by the American Nurses

Credentialing Center. As the universally recognized gold standard in nursing care, only about 10% of U.S. hospitals achieve Magnet designation.



## U.S. News and World Report Best Hospitals

U.S. News and World Report named Presbyterian/St. Luke's Medical Center, in partnership with the Colorado Blood Cancer Institute and Sarah Cannon Cancer Institute, the No. 1 hospital for cancer care in Colorado and No. 46 in the nation as part of their Best Hospitals for Cancer Care program.



Sky Ridge Medical Center was ranked No. 4 on the U.S. News Best Hospitals list in Colorado and achieving high performing acknowledgements in nine procedures and conditions. Swedish Medical Center is also on the list as the No. 6 best hospital in Colorado and receives high performing marks in eight procedures and conditions.



## Level 1 Children's Surgery Center verification

Surgery Verification Quality Improvement Program (ACS CSV) verified Rocky Mountain for Children (RMHC) as a Level 1 Children's Surgery Center, giving it the distinction of the first children's hospital in the global HCA Healthcare network to achieve this status.



## Leapfrog Hospital Safety Grades

Presbyterian/St. Luke's Medical Center, Rose Medical Center, Sky Ridge Medical Center and Swedish Medical Center received 'A' grades for patient safety and quality in both spring and fall 2023 from The Leapfrog Group. The Medical Center of Aurora earned a 'B' grade. Notably, Rose Medical Center is one of only 14 hospitals in the U.S. to receive an 'A' grade in every consecutive update since 2012.

# Giving back where we serve

HealthONE embraces our responsibility to support a significant portion of our local economy. Whether through partnerships with nonprofits, or by investing in programs that support well-being and promote equity of care, we are committed every day to creating healthier tomorrows.

## Crush the Crisis

Through our enterprise-wide Crush the Crisis prescription drug take back day, HCA Healthcare demonstrates the importance of proper and safe disposal of unused or expired medications and raises awareness about the dangers of prescription drug misuse.

With seven participating locations in 2023, HealthONE collected more than 1,869 pounds of medications. Working alongside local law enforcement officers, our dedicated hospital teams helped community members safely and anonymously dispose of unused and expired medications. Aligning with the Drug Enforcement Administration's (DEA) National Prescription Drug Take Back Day, we are committed to raising awareness about the dangers of prescription drug misuse.



## Healthy Food for Healthier Tomorrows Food and Nutrition Drive

HealthONE hospitals proudly participated in the annual enterprise-wide Healthy Food for Food and Nutrition Drive. The campaign also involves raising awareness of food insecurity and how many Coloradans are affected.

Our colleagues held local food drives and collected enough food to donate 5,330 meals which were distributed through six local food pantries. Additionally, colleagues volunteering at Food Bank of the Rockies helped pack 181 pallets of 187,100 pounds of food, which equates to getting 151,305 meals out the door to our neighbors in need.



## HealthONE giving

In 2023, HealthONE colleagues made an impact in our communities through giving and volunteering. Our colleagues are the best example of our mission to care for and improve human life.



**\$16.6M** HealthONE giving to community health improvements, community building activities, cash and in-kind contributions, research and health professional education



**8,610** HealthONE colleague volunteer hours



**\$1.2M** HealthONE colleague giving with HCA Healthcare matching



**340** Charitable organizations supported through donations and volunteering

All data is current as of Dec. 31, 2023, unless otherwise stated.

# Our people

At HCA Healthcare and HealthONE, we believe excellent people make excellence happen. Our colleagues share an unwavering commitment to caring for their patients and supporting each other.



**12,700+** colleagues



**4,352+** registered nurses



**2,987** active and affiliated doctors

## Unit of Distinction

HCA Healthcare celebrates exemplary nursing units at the annual Unit of Distinction awards, a program recognizing and rewarding exemplary nursing units in our facilities. In 2023, HCA Healthcare recognized seven units at Presbyterian/St. Luke's Medical Center (P/SL) and Rocky Mountain Hospital for Children (RMHC) as Units of Distinction.

Units of Distinction are categorized in the top 5% of all HCA Healthcare units in specialized areas. Units ranking in the top 6% to 10% of all HCA Healthcare units earn honorable mention designations.

Our hospitals impressively earned the following:

- **Rocky Mountain Hospital for Children Pediatric intensive care unit (PICU):**  
No. 1 in all of HCA Healthcare  
**Pediatrics:** No. 2 in all of HCA Healthcare  
**Pediatric AM Admissions preoperative:**  
No. 2 in all of HCA Healthcare  
**NICU (Level 2):** honorable mention
- **Presbyterian/St. Luke's Medical Center Main operating room:** honorable mention  
**Adult pre-op:** honorable mention  
**Adult postanesthesia care unit:** honorable mention



# Our hospitals

## Behavioral Health and Wellness Center



<b>120</b> beds	Included with TMCA	Included with TMCA
--------------------	-----------------------	-----------------------

## Centennial Hospital



<b>20</b> beds	Included with TMCA	Included with TMCA
-------------------	-----------------------	-----------------------

## North Suburban Medical Center



<b>157</b> beds	<b>805</b> colleagues	<b>774</b> doctors and providers
--------------------	--------------------------	-------------------------------------

## Presbyterian/St. Luke's Medical Center (P/SL)



<b>680</b> beds	<b>1,708</b> colleagues	<b>1,258</b> doctors and providers
--------------------	----------------------------	---------------------------------------

## Rocky Mountain Hospital for Children



Included with P/SL

## Rose Medical Center



<b>422</b> beds	<b>1,146</b> colleagues	<b>1,229</b> doctors and providers
--------------------	----------------------------	---------------------------------------

## Sky Ridge Medical Center



<b>304</b> beds	<b>1,528</b> colleagues	<b>2,113</b> doctors and providers
--------------------	----------------------------	---------------------------------------

## Spalding Rehabilitation Hospital



<b>42</b> beds	<b>111</b> colleagues	<b>504</b> doctors and providers
-------------------	--------------------------	-------------------------------------

## Swedish Medical Center



<b>504</b> beds	<b>2,199</b> colleagues	<b>1,512</b> doctors and providers
--------------------	----------------------------	---------------------------------------

## The Medical Center of Aurora (TMCA)



<b>269</b> beds	<b>1,891</b> colleagues	<b>1,508</b> doctors and providers
--------------------	----------------------------	---------------------------------------