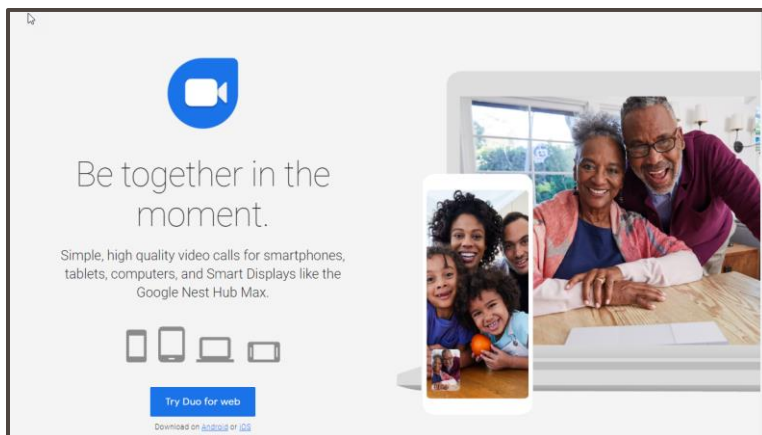# Patient Hotline Users Guide – Google Duo
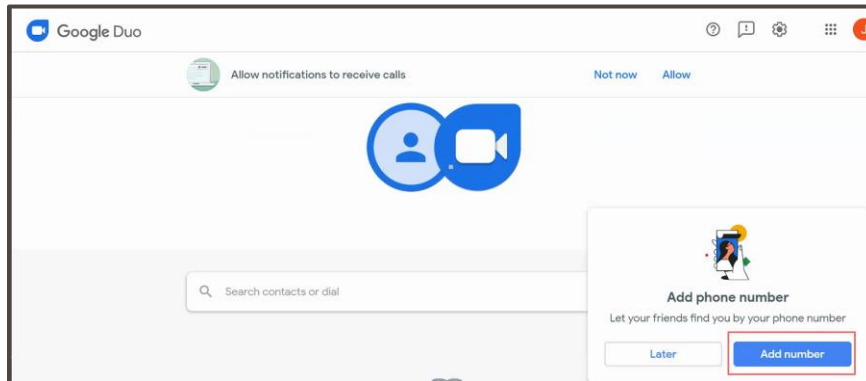
Google Duo Users Guide

1. Download the Google Duo app from your iPhone, Android, or Computer

2. Click **Try Duo for Web**

3. Click **Add number** to add your mobile phone number to your Google Duo profile

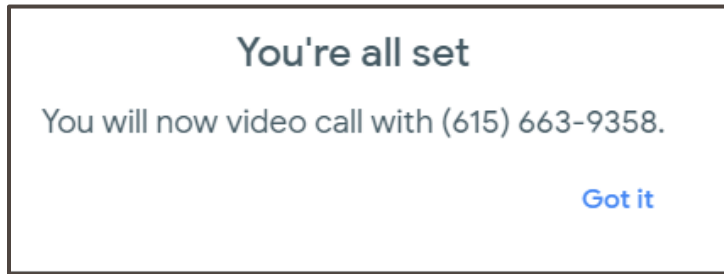4. Enter your mobile phone number

5. Click **Next**

NOTE: A code will be sent to the phone number you provided.

6. Enter the code you received

7. Click **Got it**

You're all set

You will now video call with (615) 663-9358.

Got it

8. You will now be able to receive your video call/voice call visit with your provider per the provider's prompt.

NOTE: Once you answer the video call/voice call, you will be connected with your provider.